

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

REGULATIONS AND SCHEDULES OF CHARGES
APPLYING TO LOCAL EXCHANGE
COMMUNICATIONS SERVICES WITHIN
THE COMMONWEALTH OF VIRGINIA

This tariff is on file with the Virginia State Corporation Commission and can be viewed at their Division of Communications located in the Tyler Building - 9th Floor, 1300 East Maine Street, Richmond, Virginia 23219. In addition, this tariff is available for review at the Company's principle place of business, Monday through Friday, 9:00 AM - 5:00 PM, local time, located at 2440 Marsh Drive, Carrollton, Texas 75006.

Toll Free Number for principal office is (800) 783-2909

The name, address and telephone number for the person who is responsible for providing information with respect to the operating procedures of Comtel Virginia LLC d/b/a Excel Telecommunications of Virginia is listed below.

AFFIDAVIT

Sharon Thomas, Affiant, being duly sworn according to law, deposes and says that:

- (a) I am the regulatory consultant responsible for this tariff filing on behalf of Comtel Virginia LLC d/b/a Excel Telecommunications of Virginia.
- (b) I am authorized to and do make this sworn statement for Comtel Virginia LLC dba Excel Telecommunications of Virginia.
- (c) This local exchange tariff cancels and replaces in its entirety the VA SCC No. 1 of Excel Telecommunications of Virginia, Inc. and does not contain any changes to the services, rates, terms or conditions of the tariff currently on file for Excel Telecommunications of Virginia, Inc.
- (d) The facts set forth are true and correct to the best of my knowledge, information and belief.

Sharon Thomas

Sworn and subscribed to before me this 5th day of June, 2006.

Notary Public

My Commission Expires: _____

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Effective: June 6, 2006

Issued By: Becky Gipson, Director - Regulatory Affairs
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Carrollton, Texas 75006
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LOCAL TELECOMMUNICATIONS SERVICES TARIFF

CHECK SHEET

All Pages of this tariff are effective as of the date shown at the bottom of the respective Page(s). Original and revised Pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this Page.

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LOCAL TELECOMMUNICATIONS SERVICES TARIFF

TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially and from time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

Explanation of Symbols - When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (C) - to signify changed regulation.
- (D) - to signify discontinued rate, regulation, or text.
- (I) - to signify increased rates.
- (M) - to signify material relocated from one leaf to another without change.
- (N) - to signify new rate, regulation, or text.
- (R) - to signify reduced rate.
- (S) - to signify reissued material.
- (T) - to signify a change in text, but no change in rate or regulation.
- (Z) - to signify a correction.

In addition to symbols for changes, each changed provision in the tariff shall contain a vertical line in the right hand margin of the page which clearly shows the exact number of lines being changed.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

APPLICATION OF TARIFF

This tariff applies to the furnishing of Local Exchange Services, as defined herein, by Excel. Local Exchange Services are furnished for the use of Customers in placing and/or receiving local telephone calls within the Local Service Area as defined herein. Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of Excel to purchase service elements from appropriate tariffs for resale are available.

The provision of Local Exchange Services is subject to existing regulations and terms and conditions specified in this tariff and Excel's current tariffs, and may be revised, added to or supplemented by superceding issues.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 DEFINITIONS

1.1 Definitions of Terms

Account - A Customer record relating to service or equipment billed to a single telephone number. Service may be provided to one premises or may extend to another premises as long as it is part of the main telephone number.

Building - The term "same building" is to be interpreted to mean a structure under one roof, or two or more structures on the same premises which are connected by a covered passageway in which the wires or cables of the telephone company may be placed without exposure to outside electrical circuits or the weather. In no case can conduit be considered as a covered passageway. The term "same building" does not include those buildings connected by a covered public mall.

Central Office - A common carrier switching center in which trunks and loops are terminated and switched.

Collect Call - Denotes a billing arrangement by which the charge for a message may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a Calling Card or third number. If the called service point is identified as a Pay Telephone, the charges must be billed to a Calling Card or third number.

Commission - Virginia State Corporation Commission

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 DEFINITIONS (Continued)

1.1 Definitions of Terms (Continued)

Communications System - Channels and other facilities which are capable, when not connected to the Telecommunications Network, of two-way communications between terminal equipment.

Company or Carrier - Comtel Virginia LLC d/b/a Excel Telecommunications of Virginia (or "Excel"), unless otherwise clearly indicated by the context.

Construction Charge - A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted herein.

Customer - The person, firm, corporation or other entity which initiates a call on Excel 's network, or accepts billing for the call on Excel 's network, subject to the terms and conditions of Excel 's tariff regulations.

Demarcation Point - The point of demarcation and/or interconnection between a telecommunication provider's facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Telephone company installed facilities at/or constituting the demarcation point shall consist of wire and/or a jack conforming to Sub-part F of Part 68 of the Federal Communications Commission's rules.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 DEFINITIONS (Continued)

1.1 Definitions of Terms (Continued)

Directory Listing - The publication in the white pages telephone directory of information relative to the Customer's assigned telephone number, by which telephone users are enabled to ascertain the telephone number of a desired individual or business.

Equipment Space - An area or areas, agreed upon by the parties, located on or within a structure that is specifically designated for the purpose of terminating regulated telephone services and housing facilities. The necessary security, lighting, commercial power and environmental controls are provided within this area.

Exchange - A telephone system which provides for service within a specified area known as the "Exchange Area."

Installation Charge - An initial and non-recurring charge made under certain conditions covering the cost or portion of the cost of the work of connecting and furnishing telephone service.

InterLATA - Calls or circuits between different Local Access and Transport Areas.

IntraLATA - Calls or circuits totally within the same Local Access and Transport Area.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 DEFINITIONS (Continued)

1.1 Definitions of Terms (Continued)

Jurisdiction - A geographic area meeting each of the following conditions: presided over by the same regulatory body, within the boundary of a single state and an area in which Excel is authorized to provide service.

Local Access and Transport Area - A geographic area established for the administration of telecommunications service. It encompasses designated local operating telephone company exchanges which are grouped to serve common social economic and miscellaneous purposes.

Local Exchange Service - Local telephone service provided by any individual, partnership, association, joint-stock company, trust, governmental entity or corporation.

Local Service Area - The area within which service is furnished between stations without charge other than the regular exchange service charge, whether the service is flat rated or measured.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 DEFINITIONS (Continued)

1.1 Definitions of Terms (Continued)

Network Control Signaling - The transmission of signals used in the telecommunications system which performs functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

Pay Telephone - The equipment placed by a Payphone Service Provider to facilitate the provisioning of pay telephone service to the Customer. Such service is utilized by the use of coins or alternative billing mechanisms.

Premises - All portions of the same building occupied by the same Customer, provided that 1) the portions are not separated from each other by intervening offices, rooms or suites not occupied by the Customers, or 2) the portions on different floors are contiguous and that the portion on the upper floor is directly above the portion occupied on the lower floor. All of the buildings occupied by the same Customer, provided that all of the buildings are located on the same plot of ground and are not intersected by a public highway (A public highway is considered to mean a vehicular thoroughfare which is governmentally owned).

Station - The network control signaling unit, data set or other equipment at the Customer's premises which enables the Customer to establish the communications connections to effect communications through such connections. Denotes a termination of an individual exchange line or PBX trunk provided in accordance with the provisions of this tariff, in switching equipment located in an exchange foreign to the exchange in which the Customer is located.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 DEFINITIONS (Continued)

1.1 Definitions of Terms (Continued)

Subscriber - The person, firm, partnership, corporation, or other entity who designates the Company as its primary carrier for telecommunications service. Thus, the Subscriber has a pre-existing business arrangement with the Company and is also a customer.

Telecommunications Network - All facilities of the telephone company that are used to provide its services.

Telephone Company - Comtel Virginia LLC d/b/a Excel Telecommunications of Virginia

Telephone Number - A designation assigned to a subscriber's station for convenience in operating. Telephone numbers may include the name of a central office, which is termed the "Central Office Designation."

Termination Charge - A charge made to a subscriber if the contract is terminated prior to the expiration of the contract period.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 DEFINITIONS (Continued)

1.2 Glossary of Acronyms

CO	-	Central Office
CPE	-	Customer Provided Equipment
DTMF	-	Dual Tone Multi-Frequency
ILEC	-	Incumbent Local Exchange Carrier
LEC	-	Local Exchange Carrier
LATA	-	Local Access and Transport Area
PBX	-	Private Branch Exchange
PIC	-	Primary Interexchange Carrier
TRS	-	Telecommunications Relay Service

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS

2.1 Undertaking of Company

2.1.1 General

Excel undertakes to provide residential services offered in this tariff according to the terms and conditions and at the rates and charges specified herein.

The furnishing of Local Exchange Services consists of one-way or two-way communication to or from a Demarcation Point on the Customer's premises and another Demarcation Point within a Local Service Area as specified in Section 5 of this tariff.

Services, features and functions will be provided where facilities include, but are not limited to, billing capability and technical capability and such capabilities are available to Excel without unreasonable expense.

A month is considered to have thirty (30) days for the purpose of computing charges in this tariff.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Company (Continued)

2.1.2 Scope

Excel undertakes to furnish Local Exchange Services within the Commonwealth of Virginia under the terms and conditions of this tariff. Service is available twenty-four (24) hours a day, seven (7) days a week.

Excel is responsible under this tariff only for the services and facilities provided herein. Should Customers use such services and facilities to obtain access to services offered by other providers, Excel assumes no responsibility for such other service.

2.1.3 Limitations

Excel reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by Excel when necessary because of lack of facilities or due to some other cause beyond Excel's control.

The furnishing of service under this tariff is subject to availability on a continuing basis of all necessary facilities from the ILECs or other providers to Excel for resale.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Company (Continued)

2.1.4 Terms and Conditions

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the service, and the terms and conditions in this tariff. The Customer may also be required to execute any other documents as may reasonably be requested by Excel in connection with the provisioning of Local Exchange Services.

At the expiration of any term specified in a service order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party pursuant to an executed contract between the Customer and Excel or pursuant to Commission Rules. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

This tariff shall be interpreted and governed by the laws of the Commonwealth of Virginia.

Other telecommunications companies must not interfere with the right of any person or entity to obtain service directly from Excel .

The Customer has no property right to the telephone number or any other number designation associated with services furnished by Excel. Excel reserves the right, on sixty (60) days notice, to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever Excel deems it necessary to do so in the conduct of its business.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Company (Continued)

2.1.5 Liability of the Company

Excel shall not be liable for any act or omission of any entity furnishing to Excel or Excel's Customers facilities or equipment used for or with the services Excel offers or for the acts or omissions of other telecommunications companies or Local Exchange Carriers.

With respect to any claim or suit, by a Customer or by others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of this tariff, Excel's liability, if any, shall be limited as provided herein.

The liability of Excel for damages arising out of the furnishing of its services, including but not limited to, mistakes, omissions, interruptions, delays, or errors, other defects, or representations by Excel, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruptions as set forth in Section 2.11. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of Excel. Excel will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of Excel's employees or agents.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Company (Continued)

2.1.5 Liability of the Company (Continued)

Excel shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services of equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of Excel 's agents or employees. No agents or employees of other telecommunications companies shall be deemed to be agents or employees of Excel .

Excel shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to the following: acts of God, fire, flood, explosion or other catastrophes; law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over Excel or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Company (Continued)

2.1.5 Liability of the Company (Continued)

Excel shall not be liable for any damages or losses due to the fault or negligence of, or any omission by, the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

The Customer shall indemnify and hold Excel harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by another party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by Excel. Excel reserves the right to require each Customer to sign a service order acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Company (Continued)

2.1.5 Liability of the Company (Continued)

Notwithstanding the Customer's obligations as set forth in Section 2.4, Excel shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this tariff including:

- (a) claims for defamation, libel, slander, invasion of privacy, infringement of copyright, unauthorized use of trademark, trade name, or service mark, unfair competition, interference with, misappropriation or violation of any contract, proprietary or creative right, or any other injury to any proprietary or creative right, or any other injury to any person, property or entity arising from the material, data, information or content, revealed to, transmitted, processed, handled or used by Excel under this tariff;
- (b) patent infringement claims arising from combining or connecting the service offered by Excel with apparatus and systems of the Customer or others and
- (c) all other claims arising out of any act or omission of the Customer or others in connection with any service provided by Excel pursuant to this tariff.

The entire liability of Excel for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to Excel by the Customer for the specific services giving rise to the claim.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Company (Continued)

2.1.5 Liability of the Company (Continued)

Excel makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a peculiar use, except those expressly set forth herein.

Excel shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Excel services.

Excel shall intercept all calls to a number listed incorrectly in the telephone directory until a new directory is distributed or a correction sheet is mailed to each Customer.

In conjunction with a non-published telephone number, Excel will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by the number. Excel will try to prevent the disclosure of the number of such telephone but will not be liable should such number be divulged.

When a Customer with a non-published telephone number places a call to the Emergency 911 Service, Excel will release the name and address of the calling party, where such information can be determined to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described herein.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Company (Continued)

2.1.5 Liability of the Company (Continued)

With respect to Emergency 911 Service, the following applies:

1. This service is offered as an aid in handling assistance calls in connection with fire, police and other emergencies. Excel is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of property, whether owned by the Customer or others, caused or claimed to have been caused by mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service or installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
2. Neither is Excel responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, occasion by the use of Emergency 911 service features and the equipment associated therewith, or by any services furnished by Excel, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 service, and which arise out of the negligence or other wrongful act of Excel, the Customer, its Customers, agencies or municipalities, or the employees or agents of any one of these.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Company (Continued)

2.1.6 Notification of Service

Excel will provide the Customer reasonable notification, including the planned date, time and duration, of activities affecting service that may occur in normal operation of its business. Such activities may include but are not limited to, equipment or facilities additions, removals or rearrangements and routing and preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. Excel will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned conditions affecting service, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.7 Provision of Equipment and Facilities

Excel shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. Excel does not guarantee availability, except as stated or expressly provided for in this tariff.

Excel shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer, or anyone designated by the Customer (except the ILEC) may not rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by Excel, except upon written consent of Excel.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Company (Continued)

2.1.7 Provision of Equipment and Facilities (Continued)

Excel shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of Excel shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, Excel shall not be responsible for:

- (a) the transmission of signals by Customer-provided equipment or for the quality of or defects in such transmission;
- (b) the reception of signals by Customer-provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

Excel may substitute, change or rearrange any equipment or facility at any time and from time to time but shall not thereby degrade the technical parameters of the service provided to the Customer.

Equipment Excel provides or installs at the Customer premises for use in connection with services Excel offers, shall not be used for any purpose other than that for which Excel provides, installs or has installed on its behalf.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Company (Continued)

2.1.8 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside Excel's regular business hours or in hazardous locations. In such cases, charges based on the cost of the actual labor, material, or other costs incurred by or charged to Excel will apply. If installation is started during regular business hours and continues into time periods, including but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains with Excel, its agents or contractors or the ILEC.

2.1.10 Special Construction

At the Customer's request, and subject and to the regulations of this tariff, special construction of facilities may be undertaken on a reasonable effort basis. Special construction is defined as construction undertaken:

- 1) where Company facilities are not available and Excel agrees to construct those facilities;
- 2) of a type other than that which Excel would utilize in the furnishing of its services on a normal basis;
- 3) over a route other than that which Excel would utilize in the furnishing of its services on a normal basis;
- 4) in a quantity greater than that which Excel would construct on a normal basis;
- 5) on an expedited basis;
- 6) on a temporary basis until permanent facilities are available;
- 7) involving abnormal costs; or
- 8) in advance of its construction on a normal basis.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.1 Undertaking of Company (Continued)

2.1.10 Special Construction (Continued)

The basis for charges related to special construction will be determined by the costs incurred by the Company plus any reasonable administrative fees, less net salvage. Special construction costs may include one or more of the following items as applicable:

- 1) The installed cost of the facilities to be provided including estimated costs for the rearrangements of existing facilities. The installed cost includes but may not be limited to the cost of:
 - (a) equipment and materials provided or used;
 - (b) engineering, labor and supervision;
 - (c) transportation;
 - (d) rights of way; and
 - (e) shipping and delivery.
- 2) cost of maintenance;
- 3) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- 4) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- 5) license preparation, processing and related fees;
- 6) tariff preparation, processing and related fees;
- 7) any other identifiable costs related to the facilities provided; or
- 8) an amount for return and contingencies.

Termination liabilities as described in Section 2.9 also apply to special construction.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.2 Prohibited Uses

The services Excel offers shall not be used for any unlawful purposes or for any use which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits. Services may not be used for any purpose for which any payment or other compensation is received by the Customer except when the Customer is a duly authorized regulated telecommunications company.

Excel may require a Customer to discontinue its transmission of signals if said transmission is causing interference to others.

Excel may discontinue service if a Customer fails to comply with any of the rules herein. The Customer's service will only be suspended or discontinued as allowed under Commission rules.

2.3 Discontinuance and Restoration of Service

2.3.1 Intentional Abuse of Service

Excel has the right to refuse telephone service to any premises and at any time to discontinue telephone service, if it finds it necessary to do so to protect itself against intentional abuse. Intentional abuse of service includes, without limiting the generality of the foregoing, the use of service or facilities of Excel to transmit a message or to locate a person or otherwise to give or obtain information, without payment of an exchange service charge. Another form of such abuse is an intentional uninterrupted connection of one exchange station to another station, excluding those connections charged for on an elapsed time basis, which permits the use of the facilities in a manner similar to private line service. It also includes intentional receiver off-hook conditions.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.3 Discontinuance and Restoration of Service (Continued)

2.3.2 Disconnection of Service for Cause

Non-payment of noncompetitive tariffed services, regulated by the Virginia State Corporation Commission, billed on a customer's local service account may result in disconnection of that customer's local telephone service. Examples of services which non-payment of will not result in the disconnection of local service are: toll services (inter or intraLATA), voice mail, Internet, paging and any charges not billed on behalf of the Company, i.e., charges billed for long distance carriers and non-telecommunications carriers; and federally-imposed customer charges and taxes (and certain state and local charges and taxes) such as the subscriber line charge, local number portability charge, and E911 tax. Excel will note on the customer bill those items that may lead to disconnection of local telephone service is payment if not remitted by the Customer.

Excel will not terminate the Customer's local service for non-payment of regulated noncompetitive tariffed services without first giving the Customer 10 days advance notice.

If any Customer-provided equipment is used with facilities provided by Excel in violation of any law or any of the provisions in this tariff, Excel will take such action as is necessary for the protection of its facilities or the service of its other Customers and other persons provided with telecommunications services. The Customer shall discontinue such use of the equipment or correct the violation immediately upon actual or constructive knowledge of a violation and shall confirm in writing to Excel within seven (7) calendar days that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or correct the violation and to give the required written confirmation to Excel within the time stated above shall result in interruption of the service of the Customer creating the violation, once appropriate notice of the potential disconnection or suspension has been provided by Excel to the Customer pursuant to Commission rules.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.3 Discontinuance and Restoration of Service (Continued)

2.3.2 Disconnection of Service for Cause (Continued)

Service may be refused, reduced, or partially or completely discontinued without notice in the event Excel is informed that the service is used in such a manner that will adversely affect Excel 's service to others.

Excel may disconnect service in accordance with the terms hereof without any liability except for an appropriate refund of any service deposit with accrued interest.

Customers having their local service terminated by Excel will be notified by Excel in accordance with the applicable rules and regulations of the Commission regarding termination of service.

2.3.3 Restoration of Service

When a Customer's service has been disconnected in accordance with this tariff, service will be re-established only upon the basis of an application for new service.

If a service has been suspended, discontinued or disconnected for nonpayment, service will be re-established upon receipt of all charges due, which includes charges for services and facilities during the period of suspension and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, Excel may require payment by cash, money order or certified check. If such payment is made by personal check, restoration of service will be effective only upon bank clearance of the check.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.4 Customer Obligations and Liability

The Customer is responsible for the payment of bills associated with the use of Excel's service. Whether or not authorized by the Customer, this includes payment for calls and services: (1) originated at the Customer's number(s), (2) accepted at the Customer's number(s) (e.g., collect calls) and/or (3) incurred at the specific request of the Customer.

The Customer is responsible for making Excel facilities and equipment available periodically for maintenance purposes at a time agreeable to both Excel and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

The Customer is responsible for reimbursing Excel for damages to, or loss of, Excel's facilities or equipment caused by the acts or omissions of the Customer, the non-compliance by the Customer with these regulations or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of Excel. Excel may, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage, and the Customer shall be subrogated to Excel's right of recovery of damages to the extent of such payment.

The Customer is responsible for obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Local Exchange Service to the Customer from the cable building entrance or property line to the location of the equipment space described herein. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of Excel -provided facilities, shall be borne entirely by, or may be charged by Excel to, the Customer. Excel may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.4 Customer Obligations and Liability (Continued)

The Customer is responsible for complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Excel facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible as defined herein, and granting or obtaining permission for Excel agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of Excel.

The Customer is responsible for providing at no charge, as specified from time to time by Excel, any needed personnel, equipment, space and power to operate Excel facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the operating environment on such premises.

The Customer shall be responsible for placing orders for service. When placing an order for service, Customer must provide the name(s) and address(es) of the person(s) responsible for the payment of service charges, the name(s), telephone number(s), and address(es) of the Customer contact person(s) and any other information as deemed appropriate by Excel.

The Customer is responsible for providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Excel employees and agents shall be installing or maintaining Excel's facilities and equipment. The Customer may be required to install and maintain Excel facilities and equipment within a hazardous area if, in Excel's opinion, injury or damage to Excel's employees or property might result from installation or maintenance by Excel. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work.

The Customer is responsible for not creating or allowing to be placed or maintained any liens or other encumbrances on Excel's equipment or facilities.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.5 Claims

With respect to any service or facility provided by Excel, Customer shall indemnify, defend and hold harmless Excel from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of Excel or any third party, or the death of or injury to persons, including, but not limited to, employees or guests of either Excel or the Customer, to the extent caused by or resulting from negligent or intentional act or omission of the Customer, its employees, agents, representatives or
- (b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, with limitation, use of Excel's services and facilities in a manner not contemplated by the service order between the Customer and Excel .

2.6 Customer Equipment and Channels

2.6.1 Interconnection of Facilities

Services furnished by Excel may be connected to the services or facilities of other authorized telecommunications companies only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other telecommunications companies which are applicable to such connections. Service furnished by Excel is not part of a joint undertaking with such other carriers.

Any special interface equipment necessary to achieve compatibility between the facilities and equipment of Excel used for furnishing Local Exchange Service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.6 Customer Equipment and Channels (Continued)

2.6.1 Interconnection of Facilities (Continued)

Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provision of this tariff.

2.6.2 Customer Responsibility

The Customer is responsible for taking all necessary legal steps for interconnecting his/her Customer-provided terminal equipment of communications systems with Excel's facilities. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

2.6.3 Network Interface Device

The Network Interface Device ("NID") permits access to the Company's network. The NID is a device which readily permits the disconnection of all customer premises wiring from the network and provides access to the Telephone Company network through an industry registered jack. All wiring on the Customer's premises that is connected to the telephone network shall connect to the Telephone Company network through the Company-provided NID. Any necessary maintenance of the NID shall be the responsibility of the Company or the telephone company that installed the NID.

The Company will make the decision whether to place the NID inside or outside the Customer premises. The NID used for the termination of customer premises wiring shall be located outside the Customer premises unless an outside location is impractical or the Customer requests that it be located inside the premises. Any additional cost associated with placing the NID inside when requested by the Customer shall be at the Customer's expense. The Customer shall be responsible for premises wiring, which is not provided by the Company, that is connected to the NID. The Company shall instruct the Customer as to the location, purpose and use of the NID.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.7 Inspections

Upon reasonable notification to the Customer, and at a reasonable time, Excel may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth herein for the installation, operation, and maintenance of any Customer-provided facilities and equipment to any Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

If the protective requirements for Customer-provided equipment are not being complied with, Excel may take such action as it deems necessary to protect its facilities, equipment and personnel. Excel may immediately and without notice deny service when the Customer submits Excel or non-Excel personnel to hazardous conditions. When the Customer circumvents Excel's ability to charge for its services, to prevent and protect against fraud or acts in a way that may cause immediate harm to the local exchange network or other Excel services, Excel will give the Customer prior notice before denying service pursuant to Commission rules.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.8 Payments and Charges

2.8.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by Excel to the Customer.

Customers may pay for service by credit card, an authorized payment agent, or check or other method of payment as deemed appropriate by Excel .

Excel will bill Customer a one-time charge of \$20.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

2.8.2 Taxes

Any assessments, franchise fees, privileges, licenses, occupation, excise, 911, TRS, Rights of Way or other similar fees or taxes, whether in a lump sum or at a flat rate, based upon receipts or property units, imposed upon Excel by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in Excel 's rate schedules. Excel shall, so long as any such tax or fee is in effect, add to the bills of the Customers an amount sufficient to recover any such tax or fee and will list this amount as a separate identifiable line item on the bill.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.8 Payments and Charges (Continued)

2.8.3 Establishment and Re-establishment of Credit

Excel may conduct a credit investigation of each Customer or applicant prior to accepting the service order, Customer deposit or advance payment. A Customer whose service has been discontinued by Excel for non-payment of bills for any telecommunications service will be required to pay all bills due to Excel for telecommunications services or make other arrangements satisfactory to Excel and to re-establish credit before service is restored or any service started.

2.8.4 Billing and Collection

The Customer is responsible for payment of all charges for equipment or facilities and services furnished by Excel to the Customer.

Excel will establish a monthly billing date for each Customer account and shall bill all charges incurred by, and credits due to the Customer under this tariff. Recurring charges are billed in advance of the month(s) in which service is provided, except where prohibited by law. Usage sensitive charges will be billed for the preceding billing period. Recurring charges and usage sensitive charges for the federal government will be billed in arrears. Bills are due by the payment due date shown on the bill.

When service does not begin on the first day of the billing cycle, or end on the last day of the billing cycle, the charge for the fraction of the billing cycle in which service was furnished will be calculated on a pro rata basis.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.8 Payments and Charges (Continued)

2.8.5 Billing Disputes

The date of the dispute shall be the date Excel receives sufficient documentation to enable it to investigate the dispute. The Customer is responsible for notifying Excel, either verbally or in writing, of any charges in dispute and the specific basis of such dispute. All charges not in dispute shall be paid by the Customer by the payment due date. Upon notification of a dispute, Excel shall undertake an investigation of the disputed charges. At the conclusion of the investigation, Excel shall notify the Customer of any amount determined by Excel to be correctly charged, and such amount shall become immediately due. Amounts determined by Excel to be correctly charged shall also be subject to the late payment fee specified in this tariff.

2.8.6 Advance Payments

Excel may require a Customer or applicant to make an advance payment as a condition of continued or new service. Excel reserves the right to require from an applicant advance payments of recurring and non-recurring charges, estimated usage charges and other charges and guarantees in such amount as may be deemed necessary by Excel for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.8 Payments and Charges (Continued)

2.8.7 Deposits

Excel may require a deposit, or an increase in the amount of deposit, of a Customer who cannot establish a credit standing satisfactory to Excel . The amount of such deposit shall not exceed the amount of charges for service which it is estimated will accrue for a period of two months; however, after service has been established and experience demonstrates that the amount of the outstanding deposit is not suitable to safeguard the interests of, may require an adjustment of the deposit not exceeding the charges which it is estimated will accrue for a period of two months. When service is terminated, any balance of the deposit remaining after deduction of all sums due will be returned to the customer, or the deposit may be returned at any time previous thereto, at the option of . No residential deposit shall be held beyond a one-year period during which the customer has established satisfactory credit. Interest on deposits will be paid each year at a rate which is established in January of each year to equal the average of the percent annual yields of one year Treasury bills (auction average issue date) for October, November and December of the preceding year. The State Corporation Commission notifies utilities in January of each year of the rate prevailing for that year. At the option of each customer making a deposit, Excel shall annually make either direct payment to the customer of all accrued interest, or shall credit same to the customer's account.

Whenever a deposit from any residential customer is required, the customer will be permitted to pay it in three consecutive equal monthly installments whenever the total amount of the required deposit exceeds the sum of \$40.00.

The fact that a deposit is held by Excel shall in no way relieve the applicant or customer from compliance with Excel's conditions as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any sums due Excel.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.8 Payments and Charges (Continued)

2.8.8 Late Payment Fee

If any portion of the Customer's payment is received by Excel after the payment due date which shall be no less than twenty-two (22) days from the mail date on the bill, or if any portion of the payment is received by Excel in funds which are not immediately available upon presentation, a late payment fee shall be due to Excel, provided billing capability exists. The late payment fee shall be the portion of the payment not received by the date due, minus any charges billed as local taxes multiplied by 1.5%.

Late payment fees do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. The disputed portion of unpaid balances, if resolved in favor of Excel, may be subject to the late payment fee as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the late payment fee if they remain unpaid by the due date noted on the Customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the late payment fee. The late payment fee does not apply to final accounts.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.8 Payments and Charges (Continued)

2.8.9 Alternative Payment Processing

Excel allows Customers to make payment for services rendered through alternative payment processing options, including but not limited to, credit card payments and automated clearing house (“ACH”) transactions. Customers may make payment using alternative payment processing through Excel’s Customer Care Center, the Company’s internet website or other methods approved by Excel. The acceptance of alternative payment processing options for the satisfaction of the Customer’s debts to Carrier shall not constitute a waiver by Carrier of its right to payment by legal tender.

Customers may elect to enroll in Excel’s Recurring Payment Plan, whereby the Customer’s payment is automatically processed by Excel each month through the Customer’s selected alternative payment processing option.

The following fees apply for Customers who make payment for services rendered using alternative payment processing options. Per use charges apply for individual transactions. Customers may elect to enroll in Excel’s Recurring Payment Plan, whereby the Customer’s payment is automatically processed by Excel each month through the Customer’s selected alternative payment processing option.

	Credit Card Payment	ACH Payment
One-time Payment (per use)	N/C	N/C
Online Payment (per use)	N/C	N/C
Recurring Payments	N/C	N/C

Any residential Customer who enrolls in Excel’s Recurring Payment Plan will receive a one-time credit in the amount of ten dollars (\$10.00). This credit will be applied to the Customer’s monthly billing statement after the Customer’s first successful and valid automated payment transaction and should appear on one of the following two billing statements. Each Customer will be eligible to receive the credit only once per Customer account. A Customer becomes ineligible to receive this credit if, prior to the credit being applied to the Customer’s account, one or more of the following occurs: 1) the account is suspended for non-payment of charges; 2) the account is suspended for violation(s) of regulations in this tariff; 3) the Customer cancels services or withdraws from the Recurring Payment Plan or 4) the Customer fails to comply with relevant laws and regulations.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.9 Cancellation, Discontinuance and Changes

2.9.1 Cancellation of Application for Service

When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for these specified herein.

Where, prior to cancellation by the Customer, Excel incurs any expenses in installing the service that it otherwise would not have incurred, a charge equal to the costs Excel incurred, less net salvage, shall apply but in no case, shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against Excel that would have been chargeable to the Customer had service begun.

Where Excel incurs an expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before Excel receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies.

The charges described above will be calculated and applied on a case-by-case basis.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.9 Cancellation, Discontinuance and Changes (Continued)

2.9.2 Cancellation of Service

If a Customer cancels a service order or terminates services before the completion of the term for any reason whatsoever, the Customer agrees to pay Excel the following:

- (a) all nonrecurring charges reasonably expended by Excel to establish service to the Customer.
- (b) any disconnection, early cancellation, or termination charges reasonably incurred and paid to third parties by Excel .
- (c) all recurring charges associated with the service being utilized for the balance of applicable term.
- (d) any other charges set forth in this tariff or in the service order for such early cancellation or termination.

The above sums shall become due as of the effective date of the cancellation or termination and be payable within the period, as set forth in this tariff.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.9 Cancellation, Discontinuance and Changes (Continued)

2.9.3 Discontinuance of Service

Excel may discontinue or refuse to furnish any and/or all service(s) to the Customer or applicant for service without incurring any liability upon nonpayment of noncompetitive tariff services by giving ten (10) days written notice.

The discontinuance of service(s) by Excel pursuant to this Section does not relieve the Customer of any obligation to pay Excel for charges due for service(s) rendered up to the time of discontinuance. In addition, Excel may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer, to be immediately due and payable.

Excel may discontinue service of any Customer who, with intent to annoy, telephones another and addresses to or about such other person any obscene language or addresses to such other person any threat to inflict injury to the person or property of the person addressed or any family member.

Excel may discontinue service of any Customer who, with intent to annoy, repeatedly telephones another without disclosing his true identity to the person answering the telephones, whether or not conversation ensues during the telephone calls.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.9 Cancellation, Discontinuance and Changes (Continued)

2.9.3 Discontinuance of Service (Continued)

Excel may, without incurring any liability, discontinue or suspend service without notice or refuse service if: (a) the Customer provides false information to Excel regarding the Customer's identity, address, creditworthiness, its past or current use of communications services, or its planned use of Excel's service(s); (b) the Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service or (c) the Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by using or attempting to use any fraudulent means or devices.

Excel may, without incurring any liability, discontinue or suspend service within ten (10) days written notice, or refuse service if (a) the Customer refuses to furnish information to Excel regarding the Customer's creditworthiness, his/her past or current use of communications services or his/her planned use of service(s); (b) the Customer states that he/she will not comply with a request of Excel for deposits and/or advance payments, as specified in this tariff; (c) any material portion of the facilities used by Excel to provide service to the Customer is condemned or a casualty renders all or any material portion of such equipment or facilities inoperable beyond feasible repair; (d) any governmental order or directive calls for the discontinuation of service, the Customer alters the services to be provided, or the Customer violates an applicable federal, state or local law or regulation or (e) the Customer uses service without payment for the service or the Customer fails to pay any amounts owing to Excel for services to which the Customer subscribes or had subscribed or used.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.9 Cancellation, Discontinuance and Changes (Continued)

2.9.4 Changes in Service

If the Customer makes or requests material changes in circuit engineering, equipment or facility specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, Customer charges shall be adjusted accordingly.

2.10 Credit Allowance - Directory Listings

Subject to the provisions of Section 2.1.4 of this tariff, Excel shall allow, for errors or omissions in alphabetical telephone directories (excluding the use of bold face type), an amount within the following limits:

- (a) for listings in alphabetical telephone directories furnished without additional charge, an amount not in excess of the minimum monthly charge to the Customer for exchange service during the effective life of the directory in which the error or omission occurred.
- (b) for listings and lines of information in alphabetical telephone directories furnished at additional charge, an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.11 Allowances for Interruptions in Service

When the use of service or facilities finished by Excel is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of twenty-four (24) hours or more from the time the interruption is reported to or known to exist by Excel, except as otherwise specified in Excel's tariffs.

It shall be the obligation of the Customer to notify Excel immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Excel's terminal. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

2.11.1 Credit Allowances

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for by Excel. Credit allowances for failure of service or equipment starts when Customer notifies Excel of the failure or when Excel becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.

For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro rata basis against the monthly Charges specified hereunder and is dependent upon the length of the interruption. Allowances for interruptions that exceed twenty-four (24) hours will be equal to one thirtieth (1/30th) of the monthly rates for the first full twenty-four (24) hour period and for each succeeding twenty-four (24) hour period or fraction thereof. Credit allowances for services outages that exceed 24 hours in duration will be rounded up to the next whole twenty-four (24) hours.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.11 Allowances for Interruptions in Service (Continued)

2.11.2 Limitations on Allowances

No credit will be made for interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or for interruptions due to the negligence of any person using Excel's facilities with the Customer's permission. No credit will be given by Excel for interruptions due to the failure or malfunction of non-Excel equipment or interruptions of service during any period in which Excel is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions. No credit will be given to the Customer for interruptions of service during a period in which the Customer continues to use the service on an impaired basis, interruptions of service during any period when the Customer has released service to Excel for maintenance purposes or for implementation of a Customer order for a change in service arrangements, or interruption of service due to circumstances or causes beyond the control of Excel.

2.12 Transfers and Assignments

Neither Excel nor the Customer may assign or transfer its rights or duties in connection with the services and equipment or facilities provided by Excel without the written consent of Excel. Excel may assign its rights and duties without prior notice or consent (a) to any subsidiary, parent company or affiliate of Excel; (b) pursuant to any sale or transfer or substantially all the assets of Excel; or (c) pursuant to any financing, merger or reorganization of Excel.

2.13 Notices and Communications

All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by Excel, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.13 Notices and Communications (Continued)

Excel or the Customer shall advise the other party of any changes to the address designated for notices, billing or other communications.

2.14 Violation of Regulations

When any terminal equipment or communications system is used with Local Exchange Services in violation of any of the provisions of this tariff, Excel will take any necessary immediate action to protect its services or interests, including disconnection of the service, and will promptly notify the Customer of the violation in writing. Within ten (10) days upon receipt of said notification, the Customer shall discontinue such improper use of the terminal equipment or communications system or correct the violation and shall confirm in writing to Excel that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to Excel within the time stated above shall result in disconnection of the Customer's service until such time as the Customer complies with the provisions of this tariff.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.15 Promotional Offerings

Excel may make promotional offerings of its tariffed services which may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six months in duration, and any promotional offering will be extended on a non-discriminatory basis to any customer similarly classified who requests the specific offer.

Excel will submit its promotions by letter to the Commission Staff outlining the promotion, listing the tariffed item being promoted, and the promotions' start and end dates in lieu of filing language in the tariff.

2.16 Individual Case Basis (ICB)

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis

Excel will maintain records of its ICB contracts for Commission review as conditions or circumstances may require.

2.17 Special Assembly

Excel may provide an intrastate service arrangement for a Customer where no tariffed service exists. This service will be provided via a Special Assembly. Excel will maintain records of its Special Assembly contracts for Commission review as conditions or circumstances may require.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.18 Emergency Services (Enhanced 911)

Emergency Services (Enhanced 911) allow Customer to reach appropriate emergency services including police, fire and medical services. Enhanced 911 is able to selectively route an emergency call to the primary E911 provider in order to contact the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point ("PSAP").

2.19 Telecommunications Relay Service

Excel will provide access to a telecommunications relay center for Customers who utilize the Telecommunications Relay Service in Virginia. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing 711 or a toll-free number, which has been designated for use by impaired and non-impaired customers.

Excel does not impose a charge to end-users for access to the Telecommunications Relay Service. However, persons using this service are liable for applicable charges on a per call/increment basis.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.20 Presubscription

Presubscription provides Customers with the ability to have message toll or long distance calls routed directly to their selected carrier without dialing any additional digits. Customers may select separate carriers for intraLATA and interLATA calls. No charge will be incurred by the Customer to select the carrier(s) of choice at the time of the initial installation of service. The following charge applies to each subsequent change in presubscribed carrier(s):

InterLATA PIC Change	-	\$5.00
IntraLATA PIC Change	-	\$5.00

In the event that a Customer selects changes the intraLATA and interLATA carrier during the same request, only one charge applies.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.1 General

Excel's Local Exchange Service provides Customers with unlimited calling to points within their designated local calling area.

Excel also provides optional services to allow Customers to efficiently manage the call flow generated over their telephone line(s). These services are subject to availability of facilities and compatibility with Customer type of access line and premises equipment. Optional services are only available to Customer's of Excel's local services and are not available on Centrex or PBX trunks. When multiple services are activated on the same line, certain services may take precedence over others.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.2 EXCEL MyLine Standalone Service

EXCEL MyLine Standalone Service allows residential Customers to place local calls according to the rates as set forth herein. The standard features of EXCEL MyLine Standalone Service include an assigned telephone number, dial tone, Dual Tone Multi-Frequency (DTMF -- i.e., Touch Tone) and rotary signaling, access to long distance services and unlimited local calling within the standard local calling area.

Customers of Excel MyLine Standalone Service have the ability to utilize 911/E911 emergency services, 711, 611, and 411 services (where available), operator services and long distance services. In addition, the Customer will have a listing in the applicable 911/E911 database, white pages telephone directory and the Directory Assistance database. Information obtained from the Customer is required but may have a designation for non-publication

Increments for provision of non-optional Extended Area Service will be added when applicable.

Rates and charges associated with EXCEL MyLine Standalone Service are set forth in Section 4.2 following.

Upon request by the Customer, EXCEL MyLine Standalone Service can also be used to originate calls to other telephone companies' caller-paid information services (e.g., NPA 900/700, NXX 976, etc.) Calls to those numbers and other numbers used for caller-paid information services are automatically blocked by the Company's switch at no charge.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.3 Transfer of Calls Service

Transfer of Calls Service is a service used when a Customer disconnects service or changes their telephone number. Calls to the intercepted telephone number are referred to a recorded message if requested by the Customer. The announcement states that the called number has been disconnected or changed. If the number is available, it is given to the caller. The number may not be available because, for example, it is non-published or the Customer left the area without providing a forwarding telephone number. This service is available where resources permit, and is provided for a period of thirty (30) days.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.4 Call Management Features

The features in this section are made available on an individual basis or as a part of feature packages. Call Management features are offered on a monthly basis where facilities or interconnection arrangements are available.

3.4.1 Anonymous Call Rejection - ACR - (*77) - Allows customers to automatically reject all calls that have been marked anonymous, unavailable, or private by the calling party. When ACR is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

3.4.2 Auto Busy Redial - Repeat Dialing (*66) - This feature automatically redials the last outgoing number dialed by the Customer. Activation and deactivation of this feature is completed by the Customer. This feature will attempt to call the number for a maximum of thirty (30) minutes after the feature is activated. Once the call is established, the Customer will hear a special ring when the call can be completed. NOTE: Some telephones are only capable of providing a standard ring. Customers must contact the manufacturer or distributor of their telephone set if they have any questions.

Repeat Dialing (usage sensitive) is available on a pay-per-use basis, and the functionality is the same as Repeat Dialing. Repeat Dialing (usage sensitive) will be provisioned with local service unless customer requests the feature to be blocked or it is included in a package.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.4 Call Management Features (Continued)

3.4.3 Call Forwarding - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which the call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between the customer's access line and the distant access line to which the call was transferred.

- a. Call Forwarding - (Busy Line) - automatically reroutes an incoming call to a customer predesignated number when the called number is busy.
- b. Call Forwarding - (No Answer) - automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.
- c. Call Forwarding - (Selective) - Selective Call Forwarding provides the Customer with the ability to forward incoming calls from pre-selected telephone numbers to another telephone number. The Customer can construct or modify a telephone number screening list. Incoming calls will be screened against the Customer's list and only those telephone calls from telephone numbers on the list will be forwarded. The Selective Call Forwarding Customer is responsible for the payment of charges (i.e., toll charges) for each call between the Selective Call Forwarding equipped telephone line and the line to which the call is being forwarded. Calls from numbers not on the list will receive standard call completion. The Customer must also subscribe to the Call Forwarding feature.

Subscribers to Selective Call Forwarding activate the service and construct or modify the screening list by dialing *63 and following the prompts. This service may be temporarily deactivated by dialing *83.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.4 Call Management Features (Continued)

- 3.4.4 Call Return - (*69) - This feature allows the Customer to automatically return the most recent incoming call, even if it is not answered. If the telephone number is busy, Call Return will attempt to call the number for a maximum of thirty (30) minutes after the feature is activated. Once the call is established, the Customer will hear a special ring when the call can be completed. This is accomplished by the Customer activating a code. NOTE: Some telephones are only capable of providing a standard ring. Customers must contact the manufacturer or distributor of their telephone set if they have any questions. The operability of this call back feature is dependent upon whether the caller's originating telephone number can be recognized, or not.

This feature (usage sensitive) is available on a pay per use basis and the functionality is the same. This feature (usage sensitive) will be provisioned with local service unless customer requests the feature to be blocked or it is included in a package.

- 3.4.5 Call Block - Call Block enables the Customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the Customer builds a screening list via code activation. Customers may access their screening list to add telephone numbers by dialing *60. Customers may deactivate Call Block by dialing *80. To block an unknown telephone number after receiving the call, the Customer enters a blocking code to add the number to the Customer's screening list. In the event that facilities are unavailable to provide incoming call screening from the Customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a prerecorded announcement regarding the block.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.4 Call Management Features (Continued)

3.4.6 Call Waiting - This feature provides a tone signal that alerts the Customer talking on the line when a second call is incoming. A maximum of two calls may be in process at one time. A Customer who subscribes to Call Waiting can also inhibit the reception of the Call Waiting tone for the duration of a single call, preventing interruption of the call by activating the code (*70) to cancel Call Waiting. This functionality is automatically included with the Call Waiting feature at no additional cost to the Customer.

3.4.7 Call Waiting ID (With Name and Number) - Call Waiting ID with Name and Number is an enhanced version of Call Waiting ID. It is designed for use by a Call Waiting subscriber. A customer who is off-hook on an existing call, is able to receive the telephone number of a new incoming call on their customer-provided premise equipment attached to the Customer's subscriber line. Additionally, the name found in the Company's records, applicable to the line originating the call, including the non-published and non-listed service is displayed on customer-provided premise equipment. The Customer must purchase the equipment separately, and it is not available under this tariff.

3.4.8 Speed Dialing* - This feature allows the Customer to reach a list of frequently called numbers by dialing an abbreviated code. The Customer may call up to eight pre-selected numbers by dialing one-digit codes. Programming of these numbers is completed by the Customer.

3.4.9 Three-Way Calling - Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three-way conversation. The transmission quality may vary depending on the distance and routing necessary and may not necessarily meet normal standards.

Three-Way Calling (usage sensitive) is available on a pay per use basis and the functionality is the same as Three-Way Calling. Three-Way Calling (usage sensitive) will be provisioned with local service unless customer requests the feature to be blocked or it is included in a package.

*Indicates a detariffed or non-regulated service

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.4 Call Management Features (Continued)

3.4.10 Caller ID - (Number Only) - This feature automatically displays a caller's telephone number, including non-published and non-listed service on a customer provided display unit. The customer must purchase the equipment separately, and it is not available under this tariff.

3.4.11 Caller ID - (Name and Number) - Allows the Customer to identify most callers by letting him/her see the names and phone numbers on special display equipment. The customer must purchase the equipment separately, and it is not available under this tariff

3.4.12 Caller ID - Name and Number Blocking Per Line -(*67) - Any Company calling party may prevent the delivery of Calling Party Number and Calling Party Name to the called party by dialing an access code (*67 on their touch-tone pad or 1367 from a rotary telephone) immediately prior to placing a call. The access code will activate blocking on a per call basis.

3.4.13 Priority Call (*61) - This feature permits the Customer to preselect telephone numbers that can be given a distinctive alerting signal or ring. The Customer can create or change a list of telephone numbers by dialing an activation code. NOTE: Some telephones are only capable of providing a standard ring. Customers must contact the manufacturer or distributor of their telephone set if they have any questions.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.4 Call Management Features (Continued)

3.4.14 Distinctive Ring - Distinctive Ring allows a Customer to establish up to two telephone numbers on the same access line and to distinguish calls to each number by distinctive ringing patterns. The standard ringing pattern applies to the billing telephone number, while the dependent telephone number receives a distinctive ringing pattern for incoming calls. Distinctive Ring is available to single line residential customers where facilities are available.

When a Distinctive Ring Customer also subscribes to Call Waiting, incoming calls to the billing telephone number will activate the standard Call Waiting tone. Calls to dependent telephone number will activate a distinctive Call Waiting tone. When a Distinctive Ring Customer subscribes to any Call Forwarding service, the dependent telephone number may be forwarded to the same number as the billing telephone number or receive no forwarding treatment.

3.5 Directory Assistance

Excel furnishes Directory Assistance Service whereby Customers may request assistance in determining directory listing information. Customers access Directory Assistance by dialing 411. The rates set forth herein apply to calls from Customers who request assistance in determining directory listing information for telephone users who are located in the same local calling area or home NPA calling area.

A residential Customer is allowed three direct-dialed Directory Assistance calls per residential exchange line per month at no additional charge. No credit will be given for any unused portion of the Customer's allowance, and call allowances are not transferrable between separate accounts of the same Customer. No credit will be given for requests in which the telephone number is non-published or unlisted, or for telephone numbers which are not found in the directory.

Customers are allowed up to two Directory Assistance listing requests per direct-dialed Directory Assistance call. Where a Customer makes more than two requests on a call, each subsequent request in excess of the Customer's allowance is billed an additional fee.

Rates and charges associated with Directory Assistance are set forth in Section 4.4 following.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.5 Directory Assistance (Continued)

3.5.1 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) provides Customers with the option of having local calls automatically completed upon request of a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator. DACC is available where facilities permit.

The DACC portion of the call may either be billed in the same manner as the Directory Assistance portion or alternately billed in (i.e., third number or collect billing). There are no allowances for DACC; however, the appropriate call allowances as described in Section 3.6 apply to the Directory Assistance portion of the call.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.6 Directory Listings

Excel shall arrange for the listing of the Customer's primary billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier pursuant to the following provisions:

- (a) The Company limits the length of any listing by the use of abbreviations when, in the opinion of the directory publishing company, the clearness of the listing or the identification of the Customer or joint-user is not impaired thereby.
- (b) The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, or any listing which in the opinion of the Company is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. Excel, upon notification to the Customer will withdraw any listing which is found to be in violation of its rules with respect thereto.

Excel will furnish upon request the name and address of the Customer to exchange service when such service is used to provide recorded announcements under the provisions of this tariff. Listings are regularly provided in connection with all classes of exchange service, unless the Customer subscribes to non-published exchange service or non-listed service. The contract period for Directory Listings where the listing actually appears in the directory is the effective period of the directory. Where the listing has not been printed in the directory, the contract period is one month.

One Residential Primary Listing is provided without charge for each separate Customer service or joint-user. The Primary Listing must be the actual name of the Customer to whom the service is rendered or the name of a member of the Customer's family or household.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.6 Directory Listings (Continued)

A residential Customer may request that part or all of the address information which would otherwise be listed in the directory be deleted by the Company. Such deletion will be continued in successive directories without further request by the Customer until the Customer requests publication of part or all of the deleted address information in the directory.

Rates and charges associated with Directory Listings and the optional features described below are set forth in Section 4.6 following.

3.6.1 Non-Published Service

Customers who desire their telephone numbers to be omitted from directory publications and directory assistance databases may subscribe to Non-Published Service which is subject to the provisions set forth below:

- (a) The Company will not be liable for failure or refusal to complete any call to such telephone number when the call is not placed by number;
- (b) The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged inadvertently; however,
- (c) When a call is placed to the Universal Emergency Number 911 Service and the source of the call or location of the emergency is associated with a Non-Published telephone number, the Company will release the name and address associated with the emergency location, where such information can be determined to the appropriate local governmental authority responsible for the Universal Emergency Number 911 Service upon request of such governmental authority.

Incoming calls to a Customer subscribing to Non-Published Service will be completed only when the calling party places the call by telephone number, notwithstanding any claim made by the calling party. When a call is placed from a telephone number associated with a Non-Published listing, the number may be disclosed if the called party has equipment to display Caller ID.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.6 Directory Listings (Continued)

3.6.2 Non-Listed Service

At the Customer's request, any one or all of the Customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but will be listed in the directory assistance records available to the general public. The Customer indemnifies and holds the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of the listing, which the Customer has requested be omitted from the directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Non-Listed Service.

When a call is placed from a non-listed telephone number, the number may be disclosed if the called party has equipment to display Caller ID.

3.6.3 Residential Additional Listings

Residential Additional Listings may be the names of members of the Customer's family or of other persons residing in the Customer's household. A Dual Name Additional Listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two names. This listing is composed of a surname, two first names, address and telephone number.

Residential Additional Listings may be nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names when, in the opinion of the directory publishing company, they are necessary for the proper identification of the Customer.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.7 Operator Assistance Services

Excel furnishes local assistance through an operator whereby Customers may request the services described herein. The rates set forth in Section 4.7 apply to local operator assistance requests originating for all classes and grades of services.

3.7.1 Busy Line Verification

Busy Line Verification allows an operator to determine the condition of an access line that a Customer requests to be checked. This service is provided where facilities exist through a Excel provided operator. Busy Line Verification requests will not be processed on a collect (reversal of charge) or person-to-person basis.

3.7.2 Busy Line Verification with Interrupt

Busy Line Verification with Interrupt allows an operator to interrupt a conversation in progress to ascertain willingness to establish a conversation with an alternate party. This service is provided where facilities exist through an Excel provided operator. Busy Line Interrupt requests will not be processed on a collect (reversal of charge) or person-to-person basis, except in the case of an emergency situation, when the caller may bill collect if necessary. A Busy Line Verification must be made prior to a Busy Line Interrupt.

The charge for Busy Line Interrupt with Interrupt applies whenever the operator interrupts the conversation even if the interrupted parties refuse to terminate the conversation in progress.

3.7.3 Call Trace

Call Trace allows the Customer to initiate an automatic trace of the last call received by dialing a code (*57). The following information is automatically recorded:

- 1) The originating telephone number;
- 2) The date and time of the call; and
- 3) The date and time call trace was activated.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.7 Operator Assistance Services (Continued)

3.7.3 Call Trace (Continued)

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the Customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the Customer should contact Excel for further instructions. Activation of Call Trace never authorizes Excel to provide the called party with the name or telephone number of the calling party.

3.7.4 Local Operator Assistance

Customers may obtain the assistance of a local operator to complete the following local exchange telephone calls:

- 1) Person to Person - Calls completed with the assistance of a Company operator to a particular person or station specified by the calling party. Charges may be billed to the called party, a non-proprietary calling card, a calling station or a third-party station.
- 2) Calling Card - Calls which are dialed by the customer in accordance with the standard dialing instructions and billed to a non-proprietary calling card which is issued by another carrier.
- 3) Third Party Billed - Calls that are not billed to the calling or called stations, but instead, the charges including per minute charges and surcharges, and are billed to a third party station.
- 4) Collect Calls - Calls whereby a party at the called station is contacted by an operator and accepts the call by agreeing to be responsible for all charges, both per minute charges and surcharges associated with the call. Collect calls are billed to the party responsible for the called station,

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.8 Service Order Charges

These charges are nonrecurring and apply to various Customer requests for connecting, moving or changing service. They are in addition to any other scheduled rates and charges that would normally apply under this tariff. The charges in this section for the connection, move, or change of service contemplate work being performed by Company employees involved at a time when overtime wages do not apply.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTION (Continued)

3.8 Service Order Charge(s)

3.8.1 Order Processing Charges

An Order Processing Charge applies per account for the processing of a customer request for service or equipment when such requests are received on the same day and are to be completed on the same date. Order Processing Charges include the following:

(a) New Order Charge(s)

This charge is for receiving, recording and processing information necessary to execute a Customer's request for new service. The New Order Charge includes line connection. One Local Service charge per line is applicable for all new orders requested at the same time of the initial order for the same Customer.

(b) Record Order Charge(s)

Applies to Customer initiated requests involving changes which affect Company maintained records. One Record Order Charge per line is applicable for all changes and/or additions ordered and provided at the same time for the same time for the same Customer. When multiple Record Orders are required for Company reasons, only one Record Order Charge applies. Charges are applicable to, but not limited to the following:

- (a) Change of directory listing name or address
- (b) Change of billing address

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 SERVICE DESCRIPTION (Continued)

3.8 Service Order Charge(s)

3.8.1 Order Processing Charges (Continued)

(c) Move/Change or Addition Charge(s)

Applies for moves, changes or additions to an existing account.

3.8.2 Line Change Charge(s)

Applies when a Customer request requires a change to an existing line (i.e., change in telephone number). A line change charge will not be assessed when a change in telephone number is initiated by the Company.

3.8.3 Restoration of Service Charge

This charge applies for the restoral of service which has been suspended for nonpayment of regulated charges .

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

4.0 RATE SCHEDULES

4.1 General

The rates for the services described in Section 3.0, including but not limited to, EXCEL MyLine Standalone Service and Call Management Features are provided herein. The rates and charges set forth herein may include one-time charges, per-call charges or monthly subscription charges.

4.2 EXCEL MyLine Standalone Service - Rates and Charges

The following rates apply to Excel MyLine Standalone Services in exchange areas where Verizon (formerly Bell Atlantic) is the Incumbent Local Exchange Carrier.

Rate Class	Monthly Rate
2	\$10.00
3	\$10.00
4	\$10.00
5	\$11.91
6	\$12.64
7	\$13.59
9 (Non-WMEA)	\$14.33
8 (WMEA)	\$14.82

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

4.0 RATE SCHEDULES

4.3 EXCEL MyLine Standalone Service - Rates and Charges

The following rates apply to Excel MyLine Standalone Services in exchange areas where Verizon (formerly GTE) is the Incumbent Local Exchange Carrier.

Rate Class	Monthly Rate
5	\$10.00
6	\$11.91
7	\$12.64
8	\$13.59
9	\$14.33
10	\$14.82

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

4.0 RATE SCHEDULES (Continued)

4.3 Call Management Features - Rates and Charges

Subscribers to Call Management Services will be billed at the following rates in addition to all charges associated with the Customer's basic local service plan.

	Monthly Rate	Per Use Rate
Auto Busy Redial	\$2.00	\$.75
Call Block	\$2.95	
Call Forwarding	\$2.95	
Call Forwarding - Busy Line	\$2.00	
Call Forwarding - No Answer	\$2.00	
Selective Call Forwarding	\$2.95	
Call Waiting	\$2.95	
Caller ID - Number Only	\$4.95	
Caller ID - Name & Number	\$6.95	
Caller ID - Name & Number Blocking	\$2.95	
Speed Dialing *	N/R	
Three-Way Calling	\$2.95	\$.75
Anonymous Call Rejection	\$2.95	
Call Waiting ID - Name & Number	\$2.95	
Call Return	\$2.95	\$.75
Priority Call	\$2.95	
Distinctive Ring	\$4.50	

*Indicates a detariffed or non-regulated (N/R) service

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

4.0 RATE SCHEDULES (Continued)

4.4 Directory Assistance - Rates and Charges

The following Directory Assistance rates apply where the Customer places a direct dialed call to Directory Assistance. These rates are in addition to applicable usage charges. No credit will be given for requested listing information that is not found in the directory.

Direct-Dialed Directory Assistance Call

\$0.29 per call (after initial three (3))

4.4.1 Directory Assistance Call Completion

The following Directory Assistance Call Completion (DACC) rates apply in addition to any applicable Directory Assistance rates as described in Section 4.4, as well as the Long Distance Message Telecommunications Service rates associated with the completion of the call, if applicable.

DACC Charge

\$0.30 per call

4.5 Directory Listings - Rates and Charges

Subscribers will be billed at the following rates for Directory Listings and optional features in addition to all charges associated with the Customer's basic local service plan:

	Monthly Rate	Non Recurring Charge
Primary Listing	No Charge	No Charge
Non-Published Number	\$1.71	No Charge
Non-Listed Number	\$1.06	No Charge
Residential Additional Listing ¹	\$0.75	\$10.00

¹Residential Extra Listing charges are incurred from the time the listing is posted to the Directory Assistance Records.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

4.0 RATE SCHEDULES (Continued)

4.6 Operator Assistance Services - Rates and Charges

Local Operator Assistance Service rates are in addition to applicable usage charges in lieu of local call rates from pay telephones.

	Per Use Charge
Busy Line Verification	\$0.75
Busy Line with Interrupt	\$1.55
Call Trace	\$1.00
Calling Card	\$0.60
Person to Person	\$1.50
Third Party Billed	\$0.75
Collect	\$0.75

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

4.0 RATE SCHEDULES (Continued)

4.7 Service Order Charges - Rates and Charges

Customers will be billed the following charges for services described below. Additional charges may apply for service orders that require overtime labor performed at hours of the day or days of the week other than normal work hours.

Order Processing Charges

	One-Time Charge
a) New Order Charge ¹	\$38.00
b) Moves, changes or additions to an	\$ 5.00
c) Record Order Charge	\$38.00
d) existing account	\$10.00
e) Line Change Charge	\$15.00
f) Restoration of Service Charge	\$13.00

¹The New Order Charge includes the Line Connect Charge.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

4.0 RATE SCHEDULES (Continued)

4.8 Maintenance Visit Charge

Where a NID exists, if Excel is able to test for Dial Tone and the problem proves to be beyond the NID (within Customer premises), a maintenance charge is applicable. In the event there is no NID and/or the Company is unable to test for dial tone, then no maintenance charge will be assessed. In those cases where the customer has bought an inside wire maintenance warranty/plan (a non-regulated service) from the Company, no maintenance charge will be applicable regardless of the dial tone test results or whether a NID exists or not.

Maintenance Visit Charge

\$40.00

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES

The regulations and rates contained herein are applicable to various local exchange telephone services furnished within each exchange or zone as specified in the tariff following:

5.1 Multizone Exchanges

- (a) The Newport News Metropolitan Exchange Area (NNMEA) embraces Newport News and certain suburban areas. The NNMEA comprises zones designated as follows: Hampton, Newport News, Peninsula and Poquoson.
- (b) The Norfolk Metropolitan Exchange Area (NMEA) embraces Norfolk and certain suburban areas. The NMEA comprises zones designated as follows: Norfolk-Virginia Beach and Portsmouth, [which are served by this Company] Princess Anne, Great Bridge and Hickory, which are served by Verizon South Inc.
- (a) The Washington Metropolitan Exchange Area (WMEA) embraces the District of Columbia and certain suburban areas in Virginia and Maryland. The WMEA comprises zones designated as follow: Alexandria-Arlington (Va.), Berwyn (Md.), Bethesda (Md.), Bowie-Glenn Dale (Md.), Capitol Heights (Md.), Clinton (Md.), Fairfax-Vienna (Va.), Falls Church-McLean (Va.), Hyattsville (Md.), Kensington (Md.), Layhill (Md.), Marlboro (Md.), Oxon Hill (Md.), Rockville (Md.), Silver Spring (Md.) and Washington (D.C.)

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas

The following exchanges and service area descriptions apply to the Company's services in exchanges where Verizon (formerly Bell Atlantic) is the Incumbent Local Exchange Carrier

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Alexandria-Arlington	8	Braddock, Dulles, Dulles Metro, Engleside, Herndon, Leesburg, Lorton Metro
Appalachia	4	Appalachia, Big Stone Gap, Norton, Pennington Gap, Wise
Ashland	8	Ashland, Bethia, Chester, Manakin, Mechanicsville, Midlothian, Richmond, Rockville, Sandston, Varina
Bedford	7	Bedford, Buchanan, Big Island, Lynchburg, Montvale, Roanoke, Stone Mountain
Belle Haven	4	Belle Haven, Eastville, Onancock
Bent Mountain	7	Bent Mountain, Locust Grove, Roanoke, Salem, Shawsville
Berryville	6	Berryville, Bluemont, Boyce, Stephens City, Upperville, Winchester
Bethia	8	Amelia, Ashland, Bethia, Chester, Dinwiddle, Manakin, Mechanicsville, Midlothian, Petersburg, Powhatan, Richmond, Rockville, Sandston, Varina

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Christiansburg	7	Alum Ridge, Blacksburg, Christiansburg, Dublin, Locust Grove, Radford, Roanoke, Salem, Shawsville
Clinchco	3	Clinchco, Clintwood, Coeburn, Dante, Davenport, Haysi
Clintwood	5	Clinchco, Clintwood, Coeburn, Dante, Haysi, Pound, Wise
Clover	3	Clover, Halifax, South Boston
Coeburn	5	Clinchco, Clintwood, Coeburn, Dante, Norton, St. Paul, Wise
Concord	6	Appomattox, Concord, Gladstone, Lynchburg, Pamplin, Rustburg
Craigsville	6	Craigsville, Staunton
Criglersville	6	Criglersville, Culpeper, Madison, Orange, Shenandoah Park, Sperryville

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCAHNGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Culpeper	7	Crigelersville, Chancellor, Culpeper, Hartwood, Madison, Marshall, Orange, Remington, Sperryville, Unionville, Warrenton, Washington
Cumberland	8	Arvonnia, Buckingham, Cartersville, Cumberland, Dillwyn, Farmville, Powhatanm Prospect
Cumberland Gap	8	Cumberland Gap, Tenn., Cumberland Gap, Va., Fork Ridge, Tenn., Jonesville, Lee, Middlesboro, Ky., New Tazewell, Tenn., Chapel Tenn.
Dante	5	Clinchco, Clintwood, Coeburn, Dante, Davenport, Lebanon, St. Paul
Danville	5	Axton, Bachelors Hall, Chatham, Danville, Gatewood, N.C., Milton, N.C., Whtmell
Davenport	5	Big Prater, Clinchco, Dante, Davenport, Grundy, Haysi, Honaker, Lebanon, Oakwood, Richlands
Dinwiddie	8	Bethia, Dinwiddie, McKinney, Petersburg, Stony Creek
Dublin	6	Blacksburg, Christianburg, Dublin, Pearsburg

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Eastville	5	Belle Haven, Cape Charles, Eastville
Engleside	8	Alexandria-Arlington, Braddock, Dulles, Dulles Metro, Engleside, Fairfax-Vienna, Falls Church-McLean, Herndon, Lorton, Lorton Metro, Occoquan Washington, D.C.
Enon	7	Charles City, Chester, Claremont, Enon, Hopewell, Petersburg, Varina
Fairfax-Vienna Zone	8	All zones of the WMEA, Arcola, Braddock, Dulles , Dulles Metro, Engleside, Herndon, Leesburg, Lorton, Lorton Metro
Falls Church/McLean Zone	8	All Zones of the WMEA, Arcola, Braddock, Dulles, Dulles Metro, Engleside, Herndon, Leesburg, Lorton, Lorton Metro
Fife	8	Cartersville, Fife, Goochland, Powhatan
Fredericksburg	8	Brokenburg, Chancellor, Fredericksburg, Hartwood, King George, Port Royal, Spotsylvania, Stafford

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Gainesboro	5	Gainesboro, Gore, Winchester
Goochland	8	Fife, Goochland, Manakin, Powhatan, Richmond, Rockville
Gordonsville	7	Charlottesville, Gordonsville, Louisa, Orange, Unionville
Gore	6	Capon Bridge, W. Va., Gainsboro, Gore, Winchester
Greenwood	6	Charlottesville, Crozet, Greenwood, Lovingston
Hampton	8	All Zones of the NNMEA Zone, Chuckatuck, Crittenden, Gloucester, Great Bridge, Hayes, Hickory, Norfolk-Va. Beach Zone, Princess Anne, Portsmouth Zone, Smithfield, Surry, Suffolk, Toano, Williamsburg, Windsor
Hartwood	7	Calverton, Chancellor, Culpeper, Fredericksburg, Hartwood, Remington, Stafford
Haysi	2	Clinchco, Clintwood, Davenport, Haysi
Herndon	8	Alexandria-Arlington, Arcola, Braddock, Dulles, Dulles Metro, Engleside, Fairfax-Vienna, Falls Church-McLean, Herndon, Leesburg, Lorton, Lorton Metro, Washington, D.C.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Honaker	5	Davenport, Grundy, Honaker, Lebanon, Oakwood, Richlands, Tazewell
Hopewell	8	Charles City, Chester, Claremont, Enon, Hopewell, Petersburg, Waverly
Jonesville	3	Cumberland Gap, Jonesville, Lee, Pennington Gap, St. Charles
Lebanon	5	Dante, Davenport, Honaker, Lebanon, Richlands, St. Paul
Lee	4	Cumberland Gap, Jonesville, Lee, Pennington Gap
Leesburg	8	Alexandria-Arlington, Arcola, Bluemont, Braddock, Catoctin, Dulles, Dulles Metro, Fairfax-Vienna, Falls Church-McLean, Herndon, Leesburg, Middleburg, Mount Gilead
Louisa	5	Gordonsville, Louisa, Mineral, Orange, Unionville

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Livingston	7	Amherst, Charlottesville, Gladstone, Greenwood, Livingston, Piney River, Sweet Briar
Lynchburg	6	Allwood, Altavista, Amherst, Appomattox, Bedford, Big Island, Concord, Gladstone, Hurt, Lynchburg, Pamplin, Rustburg, Stone Mountain, Sweet Briar
Madison	6	Criglersville, Culpeper, Madison, Orange, Shenandoah Park
Manakin	8	Ashland, Bethia, Chester, Goochland, Manakin, Mechanicsville, Midlothian, Powhatan, Richmond, Rockville, Sandston, Varina
Marshall	6	Culpepper, Marshall, Middleburg, The Plains, Upperville, Warrenton
McKenney	8	Alberta, Dinwiddle, Emporia, McKenney, Petersburg, Stony Creek
Mechanicsville	7	Ashland, Bethia, Chester, Hanover, Manakin, Mechanicsville, Midlothian, Old Church, Providence Forge, Richmond, Rockville, Sandston, Varina
Middleburg	6	Bluemont, Leesburg, Marshall, Middleburg, Mount Gilead, The Plains, Upperville

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Midlothian	7	Amelia, Ashland, Bethia, Chester, Manakin, Mechanicsville, Midlothian, Powhatan, Richmond, Rockville, Sandston, Varina
Mineral	2	Brokenburg, Louisa, Mineral, Unionville
Montvale	6	Bedford, Buchanan, Montvale, Roanoke, Salem, Stone Mountain
Narrows	3	Narrows, Pearisburg, Peterstown, W. Va.
Newport News Zone	8	Chuckatuck, Crittenden, Gloucester, Great Bridge, Hayes, Hickory, All zones of the NNMEA, Norfolk-Va. Beach Zone, Portsmouth Zone, Princess Anne, Smithfield, Surry, Suffolk, Toano, Williamsburg, Windsor
Norfolk-Virginia Beach Zone	8	All zones of the NMEA, Cape Charles, Chuckatuck, Crittenden, Franklin, Holland, Knotts Is., N.C., All Zones of the NNMEA, Smithfield, Suffolk, Whaleyville, Windsor
Norton	5	Appalachia, Big Stone Gap, Coeburn, Norton, Pound, Wise
Onancock	4	Belle Haven, Onancock, Parksley

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Orange	4	Chancellor, Criglersville, Culpeper, Gordonsville, Louisa, Madison, Orange, Unionville
Parksley	4	Onacock, Parsley, Temperanceville
Pearisburg	4	Blacksburg, Dublin, Narrows, Pearisburg, Pembroke, Pulaski, Radford
Pennington Gap	3	Appalachia, Big Stone Gap, Jonesville, Lee, Pennington Gap, Saint Charles
Peninsula Zone	8	All zones of the NNMEA, Chuckatuck, Crittenden, Gloucester, Great Bridge, Hayes, Hickory, Norfolk-Va. Beach Zone, Portsmouth Zone, Princess Anne, Smithfield, Suffolk, Surry, Toano, Williamsburg, Windsor
Petersburg	8	Bethia, Chester, Claremont, Dinwiddle, Disputanta, Enon, Hopewell, McKenney, Petersburg, Stony Creek, Waverly
Piney River	7	Allwood, Amherst, Lovingston, Piney River, Sweet Briar
Poquoson Zone	8	Chuckatuck, Crittenden, Gloucester, Great Bridge, Hayes, Hickory, All Zones of the NNMEA, Norfolk-Va. Beach Zone, Portsmouth Zone, Princess Anne, Smithfield, Suffolk, Surry, Toano, Williamsburg, Windsor

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Portsmouth Zone	8	All zones of the NMEA, All zones of the NNMEA, Cape Charles, Chuckatuck, Crittenden, Franklin, Holland, Knotts Is., N.C., Smithfield, Suffolk, Whaleyville, Windsor
Pound	5	Clintwood, Norton, Pound, Wise
Powhatan	8	Amelia, Bethia, Cartersville, Cumberland, Fife, Goochland, Manakin, Midlothian, Powhatan, Richmond
Providence Forge	8	Charles City, Mechanicsville, Old Church, Providence Forge, Richmond, Sandston, Toano, Varina, West Point, Williamsburg
Radford	6	Blacksburg, Christiansburg, Dublin, Pearisburg, Pulaski, Radford
Remington	6	Calverton, Culpepper, Hartwood, Remington, Warrenton
Richmond	7	Amelia, Ashland, Bethia, Chester, Goochland, Hanover, Manakin, Mechanicsville, Midlothian, Powhatan, Providence Forge, Richmond, Rockville, Sandston, Varina
Roanoke	7	Bedford, Bent Mountain, Boones Mill, Burnt Chimney, Christiansburg, Eagle Rock, Fincastle, Montvale, New Castle, Roanoke, Salem, Shawsville, Stone Mountain, Troutville

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Rockville	8	Ashland, Bethia, Chester, Goochland, Manakin, Mechanicsville, Midlothian, Richmond, Rockville, Sandston, Varina
Salem	7	Bent Mountain, Blacksburg, Christiansburg, Montvale, New Castle, Roanoke, Salem, Shawsville, Troutville
Sandston	7	Ashland, Bethia, Cheter, Manakin, Mechanicsville, Midlothia, Providence Forge, Richmond, Rockville, Sandston, Varina
Shawsville	7	Bent Mountain, Blacksburg, Christianburg, Roanoke, Salem, Shawsville
Shenandoah Park	4	Criglersville, Luray, Madison, Shenandoah Park, Sperryville, Stanley
Sperryville	5	Criglersville, Culpeper, Shenandoah Park, Sperryville, Washington, Va.
Spotsylvania	6	Brokenburg, Chancellor, Fredericksburg, Lady Smith, Spotsylvania
St. Charles	3	Jonesville, Pennington Gap, St. Charles

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
St. Paul	4	Coeburn, Dante, Lebanon, St. Paul
Stauton	6	Craigsville New Hope, Raphine, Staunton
Stephens City	5	Berryville, Boyce, Stephens City, Winchester
Stone Mountain	7	Bedford, Burnt Chimney, Lynchburg, Montvale, Roanoke, Stone Mountain
Suffolk	8	All Zones fo the NNMEA, Chucatuck, Crittenden, Franklin, Great Bridge, Hickory, Holland, Norfolk-Va. Beach Zone, Portsmouth Zone, Princess Anne, Smithfield, Suffolk, Whaleyville, Windsor
Tangier	3	Tangier
Temperanceville	4	Chincoteague, Parksley, Pockomoke, Md., Temperanceville
The Plains	4	Marshall, Middleburg, The Plains, Warrenton

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Taono	7	All Zones of the NNMEA, Charles City, Claremont, Providence Forge, Smithfield, Surry, Toano, West Point, Williamsburg
Unionville	7	Brokenburg, Chancellor, Culpeper, Gordonsville, Louisa, Mineral Orange, Unionville
Upperville	6	Berryville, Bluemont, Boyce, Marshall, Middleburg, Mount Gilead, Upperville, Warrenton
Varina	7	Ashland, Bethia, Charles City, Chester, Enon, Manakin, Mechanicsville, Midlothian, Providence Forge, Richmond, Rockville, Sandston, Varina
Warrenton	6	Calverton, Culpeper, Marshall, Remington, The Plains, Upperville, Warrenton
Waverly	8	Capron, Claremont, Dendron, Disputanta, Hopewell, Petersburg, Stony Creek, Wakefield
West Point	8	King and Queen, Queen William, , Providence Forge, Toano, West Point, Williamsburg.
Whaleyville	8	Chuckatuck, Crittenden, Franklin, Great Bridge, Hickory, Holland, Norfolk-Va. Beach Zone, Portsmouth Zone, Princess Anne, Smithfield, Suffolk, Whaleyville, Windsor

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Williamsburg	7	All zones of the NNMEA, Charles City, Claremont, Provident Forge, Smithfield, Surry, Toano, West Point, Williamsburg
Winchester	5	Berryville, Boyce, Gainesboro, Gore, Stephens City, Winchester
Wise	5	Appalachia, Big Stone Gap, Clintwood, Coeburn, Norton, Pound Wise

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

The following exchanges and service area descriptions apply to the Company's services in exchanges where Verizon (formerly GTE) is the Incumbent Local Exchange Carrier.

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Battlefield	8	Refers to Great Bridge
Bridgewater	8	Bergton, Broadway, Dayton, Edom, Elkton, Grottoes, Harrisonburg, Hinton, Keezletown, McGaheysville, Mt. Solon, Weyers Cave
Chancellor	8	Brokenburg, King George, Culpeper, Spotsylvania, Fredericksburg, Unionville, Hartwood
Colonial Beach	7	Hague, Tappahannock, Montross
Crittendon	10	Chuckatuck, Peninsula, Franklin, Poquoson, Great Bridge, Portsmouth, Hampton, Princess Anne, Hickory, Smithfield, Holland, Suffolk, Newport News, Whaleyville, Northfolk/Virginia Beach, Windsor
Dahlgren	5	King George
Dale City	10	Alexandria/Arlington (includes the Pentagon) Herndon, Independent Hill, Arcola, Lorton, Braddock, Lorton Metro, Dulles, Manassas, Dulles Metro, Nokesville, Engleside, Occoquan, Fairfax/Vienna, Stafford, Falls Church/McLean, Triangle, Haymarket
Dayton	8	Bergton, Harrisonburg, Bridgewater, Hinton, Broadway, Keezletown, Edom, McGaheysville, Elkton, Weyers Cave, Grottoes
Deltaville	8	Gloucester, Mathews, Hayes, Saluda, Kilmarnock

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Dulles	10	Alexandria/Arlington (includes the Pentagon), Independent Hill, Leesburg, Arcola, Lorton, Braddock, Lorton Metro, Dale City, Manassas, Dulles Metro, Nokesville, Engleside, Occoquan, Fairfax/Vienna, Stafford, Falls Church/McLean, Triangle, Haymarket, Washington, D.C., Herndon
Elkton	8	Bergton, Bridgewater, Broadway, Dayton, Edom, Grottoes, Harrisonburg, Hinton, Keezletown, McGaheysville, Shenandoah, Weyers Cave
Gloucester	10	Deltaville, Newport News, Gloucester, Peninsula, Hayes, Poquoson, King & Queen, Saluda, Mathews
Great Bridge	10	(includes Battlefiled) Cape Charles, Chuckatuck, Crittenden, Franklin, Hampton, Hickory Holland, Knotts Island, NC, Newport News, Norfolk/Virginia Beach, Peninsula, Poquoson, Portsmouth, Princess Anne, Smithfiled, Suffolk, Whaleyville, Windsor
Harrisonburg	7	Bergton, Grottoes, Bridgewater, Hinton, Broadway, Keezletown, Dayton, McGaheysville, Edom, Weyers Cave, Elkton
Hayes	9	Deltaville, Newport News, Gloucester, Peninsula, Hampton, Poquoson, Mathews, Saluda
Haymarket	10	Alexandria/Arlington (includes the Pentagon), Herndon, Independent Hill, Arcola, Lorton, Braddock, Lorton Metro, Dale City, Manassas, Dulles, Nokesville, Dulles Metro, Occoquan, Engleside, Stafford, Fairfax/Vienna, Triangle, Falls Church/McLean

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Independent Hill	10	Alexandria/Arlington (includes the Pentagon), Haymarket, Herndon, Arcola, Lorton, Braddock, Lorton Metro, Dale City, Manassas, Dulles, Nokesville, Dulles Metro, Occoquan, Engleside, Stafford, Fairfax/Vienna, Triangle, Falls Church/McLean
Irvington	5	Kilmarnock, Lively, Saluda
Kilmarnock	6	Deltaville, Lively, Heathsville, Saluda, Irvington
Lorton	10	Alexandria/Arlington (includes the Pentagon), Haymarket, Herndon, Arcola, Independent Hill, Braddock, Lorton Metro, Dale City, Manassas, Dulles, Nokesville, Dulles Metro, Occoquan, Engleside, Stafford, Fairfax/Vienna, Triangle, Falls Church/McLean
Manassas	10	Alexandria/Arlington (includes the Pentagon), Haymarket, Herndon, Arcola, Independent Hill, Braddock, Lorton Metro, Dale City, Dulles, Nokesville, Dulles Metro, Occoquan, Engleside, Stafford, Fairfax/Vienna, Triangle, Falls Church/McLean
Old Church	10	Dawn, Providence Forge, King William, Richmond, Mechanicsville

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

5.0 LOCAL EXCHANGE SERVICE EXCHANGES AND ZONES (Continued)

5.2 Exchange and Local Service Areas (Continued)

<u>Exchange</u>	<u>Class</u>	<u>Exchanges Included in Local Calling Area</u>
Occoquan	10	(includes Woodbridge) Alexandria/Arlington (includes the Pentagon), Haymarket, Herndon, Arcola, Independent Hill, Braddock, Lorton, Dale City, Lorton Metro, Dulles, Manassas, Dulles Metro, Nokesville, Engleside, Stafford, Fairfax/Vienna, Triangle, Falls Church/McLean
Princess Anne	10	Cape Charles, Newport News, Chuckatuck, Norfolk/Virginia Beach, Crittenden, Peninsula, Franklin, Poquoson, Great Bridge, Portsmouth, Hampton, Smithfield, Hickory, Suffolk, Holland, Whaleyville, Knotts Island, NC Windsor
Pungo		See Princess Anne
Reedville	5	Calloa, Heathsville
Shipp's Corner		See Princess Anne
Stafford	10	Haymarket, Arcola, Herndon, Braddock, Independent Hill Dale City, Lorton, Dulles, Lorton Metro, Dulles Metro, Manassas, Engleside, Nokesville, Fairfax/Vienna, Occoquan, Falls Church/McLean, Triangle, Fredericksburg.
Triangle	10	Alexandria/Arlington (includes the Pentagon), Haymarket, Herndon, Arcola, Independent Hill, Braddock, Lorton, Dale City, Lorton Metro, Dulles, Manassas, Dulles Metro, Nokesville, Engleside, Occoquan, Fairfax/Vienna, Stafford, Falls Church/McClean.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

6.0 PACKAGED SERVICES

6.1 EXCEL MyLine Service Packages

This section contains bundled services which include local exchange services regulated by this tariff. The EXCEL Classic MyLine Local Service Packages described below in sections a., b. and c. are only available to existing customers of the Excel Classic MyLine Local Service Packages (formerly known as Excel MyLine Local Service Packages) as of February 28, 2004. Excel Local Service offerings are furnished as follows where facilities or interconnection service arrangements are available:

- a. EXCEL Classic MyLine Basic Local Service Package: Single line service with Touch Tone, with the following custom features included: Call Waiting, Call Return and Three-Way Calling.
- b. EXCEL Classic MyLine Value Local Service Package: Single line service with Touch Tone, with the following custom features included: Call Waiting, Call Return, Three-Way Calling, Caller ID-Name and Number and Call Block.
- c. EXCEL Classic MyLine Complete Local Service Package: Single line service with Touch Tone, with the following custom features included: Call Waiting, Call Return, Three-Way Calling, Caller ID-Name and Number, Call Block, Priority Call, Call Forwarding, Auto Redial, Speed Dialing*, Anonymous Call Rejection (ACR).

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

6.0 PACKAGED SERVICES (Continued)

6.2 EXCEL Classic MyLine Service Packages - Rates and Charges:

	Zones 1 and 2	Price Range, Each, Per Month:	
a.	EXCEL Classic MyLine Basic Local Service Package: --Additional Line(s)	\$39.95/month \$39.95 each/ month	(I)
b.	EXCEL Classic MyLine Value Local Service Package: --Additional Line(s)	\$49.95/month \$49.95 each/ month	
c.	EXCEL Classic MyLine Complete Local Service Package:	\$59.95/month	(I)

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

6.0 PACKAGED SERVICES (Continued)

6.3 EXCEL Classic MyLine Service Packages - Rates and Charges:

Zone 3

Price Range, Each, Per Month:

- | | | | |
|----|--|--------------------|-----|
| a. | EXCEL Classic MyLine Basic Local Service Package: | \$57.95/month | (I) |
| | --Additional Line(s) | \$57.95 each/month | |
| b. | EXCEL Classic MyLine Value Local Service Package: | \$67.95/month | (I) |
| | --Additional Line(s) | \$67.95 each/month | |
| c. | EXCEL Classic MyLine Complete Local Service Package: | \$79.95/month | (I) |

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

6.0 PACKAGED SERVICES (Continued)

6.4 EXCEL Classic MyLine Service Packages - Rates and Charges:

Zone 4

Price Range, Each, Per Month:

a.	EXCEL MyLine Basic Local Service Package:	\$44.95/month	(I)
	--Additional Line(s)	\$44.95 each/month	
b.	EXCEL MyLine Value Local Service Package:	\$54.95/month	
	--Additional Line(s)	\$54.95 each/month	
c.	EXCEL MyLine Complete Local Service Package:	\$69.95/month	(I)

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

6.0 PACKAGED SERVICES (Continued)

6.5 EXCEL MyLine Service Packages - Rates and Charges:

Zone 5

Price Range, Each, Per Month:

- | | | | |
|----|--|--------------------|-----|
| a. | EXCEL Classic MyLine Basic Local Service Package: | \$49.95/month | (I) |
| | --Additional Line(s) | \$49.95 each/month | |
| b. | EXCEL Classic MyLine Value Local Service Package: | \$59.95/month | (I) |
| | --Additional Line(s) | \$59.95 each/month | |
| c. | EXCEL Classic MyLine Complete Local Service Package: | \$69.95/month | (I) |

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

6.0 PACKAGED SERVICES (Continued)

6.6 EXCEL MyLineSM Basic Package

EXCEL MyLineK Basic Package provides residential Customers in Virginia with local and long distance calling for a flat rate. In order to subscribe to EXCEL MyLineK Basic Package, the Customer must select EXCEL as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: EXCEL MyLineK \$.05 Plan or EXCEL MyLineK \$.03 Plan. Rates and charges for the EXCEL MyLineK Basic Package may vary based on the Customer's selected long distance calling plan. The availability of EXCEL MyLineK Basic Package to the Customer may be restricted based upon both EXCEL's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

EXCEL MyLineK Basic Package is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following three Call Management Features: Call Return as described in Section 3.4.4, Call Waiting as described in Section 3.4.6 and Three-Way Calling as described in Section 3.4.9. The Customer will also receive 100 minutes of domestic long distance usage subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes. The Customer will also be eligible for EXCEL's Friends-R-Free Discount Program.

EXCEL MyLineK Basic Package does not include equipment associated with the Caller ID feature. EXCEL does not prorate the monthly charges for the MyLineK Basic Package. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with EXCEL MyLineK Basic Package are set forth in Section 6.6.1 following.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

6.0 PACKAGED SERVICES (Continued)

6.6 EXCEL MyLineSM Basic Package (Continued)

6.6.1 EXCEL MyLineSM Basic Package

The EXCEL MyLineK Basic Package will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

EXCEL MyLineSMBasic Package Monthly Rates

	Zones 1 & 2	Zone 3	Zone 4	Zone 5	
-With MyLineK \$.05 Plan					
Primary Line	\$39.95	\$57.95	\$44.95	\$49.95	(I)
Additional Line	\$39.95	\$57.95	\$44.95	\$49.95	
-With MyLineK \$.03 Plan					
Primary Line	\$42.90	\$60.90	\$47.90	\$52.90	(I)
Additional Line	\$42.90	\$60.90	\$47.90	\$52.90	

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

6.0 PACKAGED SERVICES (Continued)

6.7 EXCEL MyLineSM Value Package

EXCEL MyLineK Value Package provides residential Customers in Virginia with local and long distance calling for a flat rate. In order to subscribe to EXCEL MyLineK Value Package, the Customer must select EXCEL as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: EXCEL MyLineK \$.05 Plan or EXCEL MyLineK \$.03 Plan. Rates and charges for the EXCEL MyLineK Value Package may vary based on the Customer's selected long distance calling plan. The availability of EXCEL MyLineK Value Package to the Customer may be restricted based upon both EXCEL's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

EXCEL MyLineK Value Package is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following eight Call Management Features: Caller ID as described in Section 3.4.11, Call Waiting as described in Section 3.4.6, Three-Way Calling as described in Section 3.4.9, Call Waiting ID as described in Section 3.4.7, Call Return as described in Section 3.4.4, Speed Dialing 8* as described in Section 3.4.8, Call Forwarding as described in Section 3.4.3, and Auto Redial as described in Section 3.4.2. The Customer will also receive 200 minutes of domestic long distance usage subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes. The Customer will also be eligible for EXCEL's Friends-R-Free Discount Program.

In addition to the features described herein, EXCEL MyLineK Value Package includes subscription to an unregulated service, EXCEL's Voice Mail*. EXCEL MyLineK Value Package does not include equipment associated with the Caller ID feature. EXCEL does not prorate the monthly charges for the MyLineSM Value Package. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with EXCEL MyLineK Value Package are set forth in Section 6.7.1 following.

*Indicates a detariffed or non-regulated service

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

6.0 PACKAGED SERVICES (Continued)

6.7 EXCEL MyLineSM Value Package (Continued)

6.7.1 EXCEL MyLineSM Value Package

The EXCEL MyLineK Value Package will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

EXCEL MyLineSM Value Package Monthly Rates

	Zones 1 & 2	Zone 3	Zone 4	Zone 5	
-With MyLineK \$.05 Plan					
Primary Line	\$49.95	\$67.95	\$54.95	\$59.95	(I)
Additional Line	\$49.95	\$67.95	\$54.95	\$59.95	
-With MyLineK \$.03 Plan					
Primary Line	\$52.90	\$70.90	\$57.90	\$62.90	(I)
Additional Line	\$52.90	\$70.90	\$57.90	\$62.90	

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

6.0 PACKAGED SERVICES (Continued)

6.8 EXCEL MyLineSM Complete Package

EXCEL MyLineK Complete Package provides residential Customers in Virginia with local and long distance calling for a flat rate. In order to subscribe to EXCEL MyLineK Complete Package, the Customer must select EXCEL as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select the EXCEL MyLineK \$.05 Plan. The availability of EXCEL MyLineK Complete Package to the Customer may be restricted based upon both EXCEL's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

EXCEL MyLineK Complete Package is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following eight Call Management Features: Caller ID as described in Section 3.4.11, Call Waiting as described in Section 3.4.6, Three-Way Calling as described in Section 3.4.9, Call Waiting ID as described in Section 3.4.7, Call Return as described in Section 3.4.4, Speed Dialing 8* as described in Section 3.4.8, Call Forwarding as described in Section 3.4.3, and Auto Redial as described in Section 3.4.2. The Customer will also receive unlimited domestic long distance usage. The unlimited domestic long distance usage is for residential voice use only and applies to non-operator assisted, direct-dialed domestic calls. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service.

In addition to the features described herein, EXCEL MyLineK Complete Package includes subscription to an unregulated service, EXCEL's Voice Mail*. However, EXCEL MyLineK Complete Package may be provisioned without the Voice Mail* feature upon request of the Customer. EXCEL MyLineK Complete Package does not include equipment associated with the Caller ID feature. EXCEL does not prorate the monthly charges for the MyLineSM Complete Package. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with EXCEL MyLineK Complete Package are set forth in Section 6.8.1 following.

*Indicates a detariffed or non-regulated service.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

6.0 PACKAGED SERVICES (Continued)

6.8 EXCEL MyLineSM Complete Package (Continued)

6.8.1 EXCEL MyLineSM Complete Package

The EXCEL MyLineK Complete Package will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

EXCEL MyLineSM Complete Package Monthly Rates

	Zones 1 & 2	Zone 3	Zone 4	Zone 5	
-With MyLineK \$.05 Plan					
Primary Line	\$59.95	\$79.95	\$69.95	\$69.95	(I)
Additional Line	\$59.95	\$79.95	\$69.95	\$69.95	(I)

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

7.0 RATE ZONE DESIGNATIONS

This section sets forth the Company's Rate Zones for the packaged services described in Section 6.0.

7.1 Zone 1

Alexandria/Arlington	Leesburg	Peninsula
Bent Mountain	Lynchburg	Portsmouth
Blacksburg	(LYBGVACH)	(PTMOVAHF)
Braddock	(LYBGVAOF)	(PTMOVAHS)
Danville	(LYBGVATM)	Richmond
(DAVLVADA)	Newport News	(RCMDVACG)
Engleside	Norfolk-Virginia Beach	(RCMDVAGK)
Fairfax	(CHSKVAGU)	(RCMDVAGR)
Falls Church	(NRFLVABL)	(RCMDVAHL)
Fredericksburg	(NRFLVABS)	(RCMDVAHR)
Hampton	(NRFLVAGS)	(RCMDVAIT)
(HMPNVAAB)	(NRFLVAOV)	(RCMDVALS)
(HMPNVAQN)	(NRFLVAWC)	(RCMDVAPE)
(HMPNVAWD)	(NWNWVAJF)	(RCMDVAPS)
Herndon	Norton	(RCMDVARA)
		(RCMDVASN)
		(RCMDVASR)

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

7.0 RATE ZONE DESIGNATIONS (Continued)

7.1 Zone 1 (Continued)

Roanoke

(RONKVABK)

(RONKVACS)

(RONKVACV)

(RONKVALK)

(SALMVASA)

Salem

Staunton

(STTNVAST)

Winchester

(WNCHVAWC)

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

7.0 RATE ZONE DESIGNATIONS (Continued)

7.2 Zone 2

Ashland	Mechanicsville	Richmond
Chester	Midlothian	(RCMDVAGY)
Christianburg	Norfolk	Roanoke
Danville	(NWNWVAYK)	(RONKVAGC)
(DAVLVAFP)	Petersburg	Sandston
Enon	Poquoson	Suffolk
Hampton	Portsmouth	Williamsburg
(HMPNVADC)	(CHSKVACD)	
Hopewell	(CHSKVADC)	
Lynchburg	Radford	
(LYBGVACV)		

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

7.0 RATE ZONE DESIGNATIONS (Continued)

7.3 Zone 3

Appalachia	Chatham	Davenport
Bedford	Chester	Dinwiddie
Belle Haven	(BTHIVABT)	Dublin
Berryville	Chincoteague	Eastville
Bethia	Clinchico	Fife
Big Island	Clintwood	Gainesboro
Big Stone Gap	Clover	Goochland
Bluemont	Coeburn	Gordonsville
Boyce	Conford	Gore
Brokenburg	Craigsville	Greenwood
Buchanan	Criglersville	Hartwood
Calverton	Culpeper	Haysi
Cape Charles	Cumberland	Hillsboro
Cartersville	Cumberland Gap	Honaker
Charles City	Dante	Jonesville

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

7.0 RATE ZONE DESIGNATIONS (Continued)

7.3 Zone 3 (Continued)

Lebanon	Penington Gap	St. Paul
Lee	Petersburg	Staunton
Leesburg	(PTBGVACD)	(STDRVASD)
(ASBNVAAS)	Piney River	(STTNVAVE)
Louisa	Pound	Stephens City
Lovingston	Powhatan	Stone Mountain
Lynchburg	Providence Forge	Suffolk
(LYBGVAMH)	Remington	Tangier
(LYBGVANL)	Richmond	Temperenceville
(LYBGVAYB)	(BTHIVABT)	The Plains
Madison	Roanoke	Toano
Manakin	(RONKVABS)	Unionville
Marshall	(SWVLVASV)	Upperville
McKenney	Rockville	Varina
Middleburg	Salem	Warrenton
Mineral	(SALMVAFL)	Waverly
Montvale	(SALMVANC)	West Point
Narrows	Shawsville	Whaleyville
Onancock	Shenandoah Park	Winchester
Orange	Sperryville	(WNCHVANM)
Parksley	Spotsylvania	Wise
Pearisburg	St. Charles	

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

7.0 RATE ZONE DESIGNATIONS (Continued)

7.4 Zone 4

Dale City
Great Bridge
Lorton
Manassas
Occoquan

7.5 Zone 5

Battlefield	Hayes
Bridgewater	Haymarket
Chancellor	Independent Hill
Colonial Beach	Irvington
Crittendon	Kilmarnock
Dahlgren	Old Church
Dayton	Princess Anne
Deltaville	Pungo
Dulles	Reedville
Elkton	Shipps Corner
Gloucester	Stafford
Harrisonburg	Triangle