
LOCAL TELECOMMUNICATIONS SERVICES TARIFF

This tariff replaces MPSC Tariff no. 2U issued by Excel Telecommunications, Inc. in its entirety.

TITLE PAGE

MICHIGAN LOCAL TELECOMMUNICATIONS TARIFF

This tariff contains the description, regulations, and rates applicable to the furnishing of Local Exchange Services provided by Comtel Telcom Assets LP d/b/a Excel Telecommunications with principle offices at 2440 Marsh Lane, Carrollton, Texas 75006. This tariff applies to Local Exchange Services furnished within the State of Michigan. This tariff is on file with the Michigan Public Service Commission, where copies may be inspected, during normal business hours.

Michigan Public Service Commission
6545 Mercantile Way
Post Office Box 30221
Lansing, Michigan 48909

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LOCAL TELECOMMUNICATIONS SERVICES TARIFF

CHECK SHEET

The Title Page and pages listed below of this tariff are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

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* - indicates those pages included with this filing

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LOCAL TELECOMMUNICATIONS SERVICES TARIFF

TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right corner of the sheet. Pages are numbered sequentially, however, new pages are occasionally added to the tariff. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between pages 34 and 35 would be page 34.1.

Page Revision Numbering - Revision numbers also appear in the upper right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, 4th Revised Page 34 cancels the 3rd Revised Page 34. Consult the check sheet for the page currently in effect.

Check Sheet - When a tariff is filed with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the tariff pages, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

Explanation of Symbols - When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (R) - to signify a reduction.
- (I) - to signify an increase.
- (C) - to signify a changed regulation.
- (N) - to signify a new rate or regulation.
- (D) - to signify a discontinued rate or regulation.

In addition to symbols for changes, each changed provision in the tariff shall contain a vertical line in the right hand margin of the page which clearly shows the exact number of lines being changed.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS

1.1 Definition of Terms

Access Line - A central office line which provides access to the telephone network for local and long distance telephone services.

Air Line Measurement - The shortest distance between two points.

Ancillary Devices - All terminal equipment except telephone instruments, PBX-PABX systems, key systems and data services.

Answering Equipment - Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

Applicant - Any person, partnership, cooperative corporation, corporation, or any combination thereof requesting affirmative service or action from the Company.

Authorized User - A person, firm or corporation (other than the customer) who has been authorized by the Company to be connected to the service of the Company under the terms of the tariff.

Business Customer - A Business Customer is a Customer who subscribes to the Company's Services(s) and whose primary use of the Service is of a business, professional, institutional or otherwise occupational nature.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

Business Service - Telecommunications service furnished to customers where the primary or obvious use is of a business, professional or occupational nature.

Call - An attempted communication.

Calling Area - See Local Service Area.

Cancellation Charges - A charge applicable under certain conditions when application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before contract period is completed.

Central Office - A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Commission - Michigan Public Service Commission

Company - Comtel Telecom Assets LP d/b/a Excel Telecommunications.

Customer Trouble Report - Any oral or written report from a customer or user of telecommunications service received by the Company relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Company's facilities.

Delinquent Bills - Outstanding account balances which are not paid by the due date.

Demarcation Point - The point of interconnection between Company communications facilities and the terminal equipment, protective apparatus or wiring at a subscriber's premises. The Demarcation Point is located on the customer's side of the Company's protector or equivalent, where a protector is not used, and consists of a modular jack or equivalent.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

Direct Connection - Connection of terminal equipment to the Company's exchange facilities by means other than acoustic and/or inductive coupling.

Directory - A book which alphabetically lists each telephone customer with his/her address and telephone number.

Directory Assistance Service - A service provided to assist customers in obtaining telephone numbers which are or are not listed in the directory.

Directory Assistance Call Completion - A service provided that gives customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance (DA) operator.

Directory Listing - The publication of the Company's directory and/or directory assistance records, of information relative to a customer's telephone number, by which telephone users are able to ascertain the call number of a desired station.

Disconnection Notice - The written notice sent to a customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

Disconnection of Service - An arrangement made at the request of the customer or initiated by the Company for violation of tariff regulations by the customer, for a permanent interruption of telephone service. A "final" bill would be rendered showing moneys owed to the Company as of the date the service was disconnected.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the service utilized are accepted and paid by another Customer.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

Exchange - One or more contiguous central offices and all associated facilities within a geographical area in which local exchange telecommunication services are offered by a provider.

Exchange Line - Any circuit connecting an exchange access line with a central office.

Exchange Service - Exchange service is a general term describing as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

(a) Flat Rate Service: A classification of exchange service furnished a customer under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.

(b) Individual Line Service: A classification of exchange service which provides that only one exchange access line shall be served by the circuit connected.

Exchange Service Area - The area within which the Company furnishes complete local telephone service at the applicable exchange rates for that area.

Extended Area Service - A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and/or may receive calls from one or more exchanges without the application of long distance message telecommunications charges.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

Facilities - All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress allowed by the Commission.

Flat-Rate Service - A classification of exchange service furnished a customer under tariff provisions for which a stipulated charge is made regardless of the amount of use.

Foreign Exchange Service - Exchange Service furnished under tariff provisions by means of a circuit connecting a customer's premises with a central office of an exchange other than that which regularly serves the exchange area in which the customer is located.

General Exchange Services - Services furnished by the Company connected to or associated with primary Local Exchange Service.

Harm - Electrical hazards to Company personnel, damage to Company equipment, malfunctions of Company billing equipment, and degradation of service to persons other than the user as well as the calling or called party.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

Household - A Household comprises all persons who occupy a dwelling unit, that is, a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A Household includes the related persons (the head of the household and others in the dwelling unit who are related to the head) and also the lodgers and employees, if any, who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a Household.

Individual Line Service - A classification of exchange service furnished under tariff provisions which provides that only one exchange access line shall be served by the circuit connected.

Initial Non-Recurring Charge - A nonrecurring charge made for the furnishing of telephone services, which may apply in addition to service connection charges.

Initial Service Period - The minimum period of time for which service is provided.

Installation Charge - A nonrecurring charge associated with optional service features and may sometimes be called an "initial" charge, and may apply in addition to Service Connection Charges.

Intercept Service - A service arrangement provided by the Company whereby calls placed to a disconnected or discontinued telephone number are intercepted and the calling party is informed by an operator or by a recording that the called telephone number has been disconnected, discontinued, changed to another number, or that calls are received by another telephone.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

Interface -

- (a) The junction or point of interconnection between two systems or equipments having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Company-provided facilities to exchange facilities provided by the Company.
- (b) The point of interconnection between Company equipment and communications facilities on the premises of the Customer. Also referred to as Demarcation Point.

Interface Equipment - Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by the Company with facilities provided by other than the Company.

IntraLATA - Long Distance Message Telecommunications Service where service point locations are within the same Local Access and Transport Area.

Local Access and Transport Area (LATA) - Denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating telephone company exchanges which are grouped to serve common, social, economic and miscellaneous purposes.

Local Calling Area - See Local Service Area.

Local Channel - Applies to that portion of a channel which connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

Local Exchange Service - Provides a Customer with a telephonic connection to, and a unique telephone number on, the Company's switching network which enables the Customer to: receive calls from other stations on the public switched telephone network, access the Company's Local Calling Services and other Services as set forth in this tariff, access interexchange calling services of the Company and of other carriers, access (at no additional charge) to the Company's operators and business office for service related assistance, access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available), and access relay services for the hearing and/or speech impaired.

Local Message - A communication between two access lines within the local service area of the calling telephone.

Local Message Charge - The charge that applies for a completed message that is made when the calling access line and the called access line are both within the same local calling area where a local message charge is applicable.

Local Service Area (Local Calling Area) - The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under extended area service arrangement.

Local Service Charge - The charge for furnishing facilities to enable a customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

Maintenance Service Charge - A charge made by the Company when a service difficulty or trouble report results from customer-provided equipment or facilities.

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LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

Message - A communication between two exchange access lines. Messages may be classified as local or toll.

Mileage - The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

Minimum Contract Period - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

Network Control Signaling - The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

Network Control Signaling Unit - The terminal equipment furnished, installed and maintained by the Company for the provisions of network control signaling.

Network Interface - See Interface.

Non-Listed Telephone Number - A telephone number associated with an exchange line which, at the request of the customer, is not listed in a telephone directory but may be obtained from the Directory Assistance Operator.

Non-Published Telephone Number - A telephone number associated with an exchange access line which, at the request of the customer, is not listed in a telephone directory and is not made available to the general public by the Company.

Non-Recurring Charge - A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

One-Party Service - Any exchange access line designed for the provision of exchange service to one premises.

Other Common Carrier (OCC) - Denotes Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing services authorized by the Federal Communications Commission.

Other Common Carrier Terminal Location - A discrete operational and equipment location of the OCC from which the OCC furnishes and administers common carrier communications services to its patrons.

Permanent Disconnect - A discontinuance of service in which the facilities used in the service are immediately made available for use of another service.

Person - Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

Premises - Building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

Preassigned Number - A telephone number preassigned before service is actually established.

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LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

Presubscription - Presubscription is the process by which end user customers may select and designate to the Telephone Company an Interexchange Carrier (IC) to access, without an access code, for interLATA/interstate or interLATA/intrastate calls. This IC is referred to as the end user's predesignated IC.

Primary Termination - Applied to channels which extend beyond the continuous property of a customer or the confines of a single building housing the premises of more than one customer. Also, denotes the first termination of such a channel at a station or PBX on the continuous property of a customer. When more than one customer's premises is located within the same building, the first termination of such a channel at that building constitutes a "Primary Termination." For purpose of this definition, the location of a "Primary Termination" for channel services associated with "Switching System Services" is considered to be at the "Switching System Services" serving central office. When the "Switching System Services" serving central office is not in the same exchange as the main location, the "Mileage Service Area" center for the main location will be used in lieu of the "Switching System Services" serving central office.

Published Telephone Number - A number which appears in the current telephone directory, or is scheduled to appear in a forthcoming telephone directory, and which also appears in the information records for general public information.

Rate Center - A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

Reference Listing - The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

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LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

Residential Customer - A Residential Customer is a person to whom telecommunications services are furnished by the Company predominantly for personal or domestic purposes at the person's dwelling.

Residence Exchange Access Line - An exchange access line used to provide exchange telephone service to a residence customer.

Residential Service - Telecommunications service furnished to customers when the actual or obvious use is for domestic purposes at the customer's dwelling.

Service Call - A visit to a customer's premises in connection with a service difficulty. See also Maintenance Service Charge.

Service Charges - A nonrecurring charge applying to the provisions of telephone service.

Subscriber - Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of this tariff and responsible for the payment of charges and compliance with the rules and regulations of the Company.

Supplemental Contract - A contract for service, equipment or facilities in addition to that provided for under the original contract.

Suspension of Service - An arrangement made at the request of the customer or initiated by the Company, for temporarily interrupting service.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

Tariff - The schedule of the Company containing all regulated rates, and charges stated separately by type or kind of service and the customer class, and the rules and regulations of the Company stated separately by type or kind of service and the customer class as filed with the Commission.

Telecommunications Services - Includes regulated and unregulated services offered to customers for the transmission of 2-way interactive communication and associated usage.

Telephone Number - A numerical designation assigned to a customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "Central Office Designation".

Telephone or Telecommunications Network - The local telephone exchange and long distance message telecommunications facilities, or network; both inter and intrastate.

Temporary Disconnection - See Suspension of Service.

Temporary Service - The provision of service definitely known to be required for a short period of time (generally less than twelve consecutive months) such as service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

Termination Agreement - An agreement between the Company and the customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the customer agrees to compensate the Company in case the service is discontinued prior to the date specified in the agreement.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.1 Definition of Terms (Continued)

Termination Charge - A charge made to liquidate a customer's obligation for termination of service prior to the expiration of the initial contract period.

Termination of Service - The discontinuance of service or facilities provided by the Company, either at the request of the customer or by the Company, under its regulations concerning cancellation for cause.

Tone Dialing Service - A classification of exchange service whereby calls are originated through the use of tone dial instruments in lieu of a rotary dial instrument.

Trunk - A telephone communication path connecting a central office and customer premises equipment, used in the establishment of end-to-end service.

Unbundled Network Element - Physical and functional elements of the network that can be combined into a complete set in order to provide end-to-end circuits.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

1.0 - DEFINITIONS (CONTINUED)

1.2 Glossary of Acronyms

DTMF	-	Dual Tone Multi-Frequency
ILEC	-	Incumbent Local Exchange Carrier
LATA	-	Local Access and Transport Area
OCC	-	Other Common Carrier
PBX	-	Private Branch Exchange

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS

2.1 Application of Tariff

The rules and regulations contained in this Section apply to the services and facilities provided by the Company in the State of Michigan. When services and facilities are provided in part by the Company and in part by other connecting companies, the regulations of the Company apply to the portion of the services or facilities furnished by the Company. Failure on the part of the customer to observe these rules and regulations after due notice of such failure, automatically gives the Company the right to discontinue service to that customer.

- a. In the event of a conflict between any rate, rule, regulation or provision contained in this tariff and any rate, rule, regulation or provision contained in the tariffs of Companies in which the Company concurs, the rate, rule, regulation or provision contained in this tariff shall prevail.
- b. Should there be any conflict between this tariff and the Rules and Regulations of the Commission, the Commission's rules shall apply unless otherwise established by the courts.

2.2 Availability of Facilities

2.2.1 General

The Company's obligation to furnish, or continue to furnish, telecommunications service is dependent upon its ability to obtain, retain, and maintain, without unreasonable expense, suitable rights-of-way and facilities, and to provide for the installation of those facilities required to furnish and maintain that service.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.2 Availability of Facilities (Continued)

2.2.2 Local Calling Scopes and Availability

The Company concurs with the Incumbent Local Exchange Carrier(s) tariff for the provision of local exchange service in the State of Michigan. Exchange Areas for all Customers whose premises are located in the ILEC's territory will be the same as the ILEC's service areas as defined in Section 9.0 of this tariff except where noted by service or rate element.

2.2.3 Maps

The Company concurs with the Incumbent Local Exchange Carrier(s) local exchange maps reflecting base rate areas, exchange area, and zone area boundaries which are part of their local exchange tariff(s).

2.3 Customer Service and Protection

This part of the Rules and Regulations Section of the tariff provides information to telephone consumers about: resolving disputes with the Company, applying for service, the classification of business and residential rates, deposits, billing, refusal of service, disconnection of service and cancellation of service. The Company relies on principles established by the Commission.

2.3.1 Resolution of Disputes

Any customer or applicant for service who wishes to dispute any action or determination of the Company under the Company's customer service rules shall be given an opportunity for a supervisory review by the Company. If the Company and the Residential Customer are unable to informally resolve the dispute, the customer may file a formal complaint with the Michigan Public Service Commission.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.2 Application for Service

Application for service, or requests from customers for additional service or changes in the grade or class of service, become contracts when received by the Company and are subject to the minimum contract term of one month unless specified otherwise. The Company reserves the right to require application for service to be made in writing on forms supplied by it.

2.3.3 Refusal of Service

The Company may refuse service to a customer or applicant whose service has been discontinued for non-payment of bills for any regulated telecommunications service. The customer or applicant will be required to pay all bills due the Company for telecommunications service or make other arrangements satisfactory to the Company to re-establish credit before service is restored or service started.

If service is established and it is subsequently determined that the customer or applicant is indebted to the Company for service previously furnished, the Company may suspend or terminate such service until satisfactory arrangements have been made for the payment of prior indebtedness.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.4 Application of Business Or Residence Rates

2.3.4.1 Business rates apply at the following locations:

- a. in offices, stores, factories, and all other places of a strictly business nature;
- b. in boarding houses (except as noted below), offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs, or lodges, public, private or parochial schools, colleges, hospitals, libraries, churches, and other similar institutions, except in churches and lodges as specified below;
- c. at residence locations when the customer has no regular business telephone, and the use of the service either by himself, members of his household or his guests, or parties calling him can be considered as more of a business than a residential nature. This fact might be indicated by some form of Customer advertising, or when such business use is not typically characteristic of residential telephone usage;
- d. at residential locations where the service is located in a shop, office or other place of business;
- e. in college fraternity houses where the members lodge within the house; and/or
- f. at any location where the location and expected usage of telephone service at that location are indicative of a business, trade or profession.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.4 Application of Business Or Residence Rates

2.3.4.2 Residence rates apply at the following locations:

- a. in a private residence where business listings are not provided;
- b. in private apartments of hotels, rooming houses or boarding houses where service is confined to the customer's use and which are not advertised as a place of business;
- c. in the place of residence of a clergyman, physician, nurse or other medical practitioner, provided the office is located in their residence and is not a part of an office building. In any such cases, the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply;
- d. in a private stable or garage when strictly a part of a domestic establishment;
- e. in churches where the service is not accessible for public use as in a clergyman's study; and/or
- f. in fire department dormitories or sleeping quarters where the telephone number is not published, and the telephone is not available for use by the general public.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.5 Deposits

- a. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges, except as stated below. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed \$150.00 per access line.
- b. A deposit may be required in addition to an advance payment.
- c. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account, and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- d. No deposit will be charged for a Lifeline customer that voluntarily elects to receive toll blocking service.
- e. The Company will not require a cash deposit or other guarantee as a condition of obtaining basic local exchange service, unless the prospective customer refuses to produce identification that can be readily and inexpensively verified or if the prospective customer has a history of payment default within the past 60 months for telecommunications services.
- f. The Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at the address.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.6 Billing and Payment For Service

2.3.6.1 General

The customer is responsible for payment of all charges for services furnished, including charges for service originated or accepted at the customer's access line.

Monthly rates for any service provided under this Tariff will apply for each month, or partial month. When a Customer cancels service or when service is discontinued by the Company during a billing cycle, new charges will not be assessed for billing periods subsequent to the discontinuance of service.

2.3.6.2 Disputed Bills

In the event of a dispute between a customer and the Company over any bill for utility service, the Company shall make an appropriate investigation and report the results to the customer.

- a. The customer shall pay all charges for monthly service in advance. Payment is due on or before the due date which is not less than seventeen (17) days after issuance of the bill. The postmark, if any, on the envelope of the bill, or the issuance date on the bill, if there is no postmark on the envelope, shall constitute proof of the date of issuance. If the bill is not paid by the due date, the Company will notify the customer in writing that the account is delinquent.
- b. Any applicant or one for whom an application is made, owing the Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid before any additional service will be furnished.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.6 Billing and Payment For Service (Continued)

2.3.6.3 Adjustments of Charges for Service Interruptions

In the event a customer's service is interrupted other than by the negligence or willful act of the customer and remains out of order for twenty-four (24) hours or longer after access to the premises is made available and after the customer reports to the Company that the service is out of order, the Company may make an appropriate adjustment to the customer's bill.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.6 Billing and Payment For Service (Continued)

2.3.6.4 Alternative Payment Processing

EXCEL allows Customers to make payment for services rendered through alternative payment processing options, including but not limited to, credit card payments and automated clearing house ("ACH") transactions. Customers may make payment using alternative payment processing through EXCEL's Customer Care Center, the Company's internet website or other methods approved by EXCEL. The acceptance of alternative payment processing options for the satisfaction of the Customer's debts to Carrier shall not constitute a waiver by Carrier of its right to payment by legal tender.

Customers may elect to enroll in EXCEL's Recurring Payment Plan, whereby the Customer's payment is automatically processed by EXCEL each month through the Customer's selected alternative payment processing option.

Beginning February 1, 2004, any residential Customer who enrolls in EXCEL's Recurring Payment Plan will be eligible to receive a one-time credit in the amount of ten dollars (\$10.00). This credit will be applied to the Customer's monthly billing statement after the Customer's first successful and valid automated payment transaction and should appear on one of the following two billing statements. Each Customer will be eligible to receive the credit only once per Customer account. A Customer becomes ineligible to receive this credit if, prior to the credit being applied to the Customer's account, one or more of the following occurs: 1) the account is suspended for non-payment of charges; 2) the account is suspended for violation(s) of regulations in this tariff; 3) the Customer cancels services or withdraws from the Recurring Payment Plan or 4) the Customer fails to comply with relevant laws and regulations.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.6 Billing and Payment For Service (Continued)

2.3.6.5 Late Payment Charge

If any portion of a Customer's payment is not received by the Company two business days prior to the next billing cycle, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a late payment charge shall be due to the Company. The late payment charge shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%. For unpaid balances of \$10.00 or more, a minimum late payment charge of \$5.00 shall apply.

Late payment charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. Any disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the late payment charge as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the late payment charge if they remain unpaid by the due date noted on the Customer's bill.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.7 Discontinuance of Service

2.3.7.1 Discontinuance with notice

Proper notice consists of a separate mailing or hand delivery at least five (5) days prior to the stated date of disconnection. Telephone service may be disconnected after proper notice for any of the following reasons:

- a. Nonpayment of a delinquent account for basic local exchange service;
- b. Nonpayment of a delinquent account with a delinquent balance of \$150.00 or more for basic local exchange service and regulated toll service in the name of the Customer;
- c. Maintaining a delinquent balance of \$125.00 or more for three consecutive months for basic local exchange service and regulated toll service;
- d. Unauthorized tampering or interference with facilities and equipment owned by the Company that are situated on or about the Customer's premises;
- e. Refusal to grant access at reasonable times to equipment installed upon the premises of the Customer for the purpose of inspection, maintenance or replacement;
- f. Misrepresentation of the Customer's identity for the purpose of obtaining basic local exchange service;

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.7 Discontinuance of Service (Continued)

2.3.7.1 Discontinuance with notice (Continued)

- g. A violation of a tariff provision of the Company that is on file with or approved by the Commission that adversely affects the safety of the Customer or other persons or the integrity of the Company's basic local exchange system;
- h. Any other unauthorized use or interference with basic local exchange service, including improper use or interference with basic local exchange service, including improper use of a party line service by denying other Customers on the line an equitable proportionate use of the service.

Customers having their local service terminated by the Company will be notified by the Company in accordance with the applicable rules and regulations of the Commission regarding termination of service.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.7 Discontinuance of Service (Continued)

2.3.7.2 Collection costs

The customer is responsible for all collection costs, including attorney's fees, incurred by the Company as a result of any breach of contract by the customer.

2.3.7.3 Disputes

In the event of a dispute between a customer and the Company, the Company shall not disconnect service pending completion of a supervisory review of the dispute as provided in Section 2.3.1., above.

2.3.8 Cancellation of Application For Basic Service

When the customer cancels an application for service prior to the start of installation of service, or prior to the start of special construction, no charge applies.

When installation of service has been started prior to the cancellation, a cancellation charge equal to the minimum service charge shall apply.

Where special construction has been started prior to the cancellation, a charge equal to the cost incurred in the special construction, less net salvage, applies. Installation or special construction for a customer is considered to have started when the Company incurs any expense in connection with the installation which would not otherwise have been incurred.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.9 Restoration of Service

If a Customer's service is restored after having been suspended and/or disconnected in accordance with this tariff but a Company service order to terminate such service has not been completed when such service is restored, the Customer may be required to pay a restoration of service charge.

When a Customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

Service initiated after the discontinuance for non-payment will be subject to the standard non-recurring charges for new service as defined in Sections 3 and 4 of this tariff. Service that has been re-established may require the assignment of a new telephone number.

If any Company service has been suspended, restricted, or discontinued for nonpayment, service will be re-established upon receipt of all charges due, which includes charges for services and facilities during the period of restriction or suspension and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payments are made by personal check, restoration of service will be effected upon bank clearance of the check.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.3 Customer Service and Protection (Continued)

2.3.9 Restoration of Service (Continued)

If service is established and it is subsequently determined that the Customer is indebted to the Company for service previously furnished, the Company may restrict, suspend or terminate such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

As Customer who has service restricted, suspended, or disconnected may be subject to all standard non-recurring charges defined in Sections 3 and 4 of this tariff during the restoration of service.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.4 Use of Service and Facilities

2.4.1 Use of Service

2.4.1.1 General - The customer is responsible for payment of all charges incurred, regardless of whether such charges are associated with his usage, or that of any of his authorized users.

2.4.1.2 Transmitting Messages - The Company does not transmit messages but offers the use of its facilities for communications between its customers.

2.4.1.3 Use of Lines of Other Companies - When suitable arrangements can be made, lines of other telephone companies may be used in establishing connections to points not reached by the Company's lines. In establishing connections with the lines of other companies, the Company is not responsible or liable for any action of the connecting company.

2.4.1.4 Unauthorized Attachments or Connections - No unauthorized equipment, accessory, apparatus, circuit or device shall be attached to or connected with Company facilities. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection or to disconnect service. The customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made to his premises because of the use of such attachments or connections.

Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a device to interconnect any Company-owned line or channel with any other communications line or channel of the Company or of any other person.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.4 Use of Service and Facilities (Continued)

2.4.2 Obligations of Customers

2.4.2.1 Alterations - The customer agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's facilities, and the customer agrees to pay the Company's current costs for such changes.

2.4.2.2 Use of Commercial Power - Unless specifically provided otherwise in this tariff, when commercial power is used for the operation of customer provided premises equipment, the customer provides the necessary power wiring, power outlets and commercial power and assumes all responsibility for the safe condition of the power wiring, power outlets and commercial power.

2.4.2.3 Reimbursement to the Company for damages - The customer shall reimburse the Company for damages to Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer, or resulting from the customer's improper use of the Company facilities or equipment provided by other than the Company. Such damages will be the actual cost of the materials and the actual hours required for repair of the damage multiplied by the appropriate labor rate.

Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Company for the damages to the extent of such payment.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.4 Use of Service and Facilities (Continued)

2.4.3 Rights of the Company

2.4.3.1 Work Performed on an Overtime Basis - The charges specified in this tariff do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer. If the customer requests that overtime labor be performed, an additional charge, based on the additional costs involved, applies.

2.4.3.2 Work Interruption - The charges specified in this tariff do not contemplate work once begun being interrupted by the customer. If the customer interrupts work once begun, an additional charge, based on the additional costs involved, applies.

2.4.3.3 Ownership - Any facilities on the customer's premises furnished by the Company shall be and remain the property of the Company, whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, terminating, inspecting, maintaining or repairing service.

2.4.3.4 Impairment of Telephone Service - When the general telephone service to the public is impaired by a customer's use of telephone service, or service directly incident thereto, the Company shall have the right to require the customer to contract with the Company for such additional facilities as may be necessary in the Company's judgment to remove the cause of said impairment, or if the customer refuses this requirement or will not remedy the situation, to discontinue service completely.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.4 Use of Service and Facilities (Continued)

2.4.3 Rights of the Company (Continued)

2.4.3.5 Abandonment of Telephone Service - The Company may discontinue service which has been abandoned.

2.4.3.6 Abuse of Telephone Service - After giving the customer a reasonable opportunity to remedy the situation and after giving proper notice, the Company may discontinue service which is used:

- a. in such a way that interferes with the service of other telephone users;
- b. for any purpose other than as a means of communication;
- c. for a call or calls, anonymous or otherwise, if made in a manner which reasonably could be expected to frighten, abuse, torment or harass another;
- d. in any fraudulent or unlawful manner;
- e. in manner which violates any of the Company's lawful regulations; or

2.4.3.7 Telephone Numbers - The Company reserves the right to change the telephone number or numbers assigned to a customer or the central office designation associated with such telephone number or numbers, or both, as reasonably appropriate in the conduct of its business. The customer has no property right in any number or central office designation assigned by the Company.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.4 Use of Service and Facilities (Continued)

2.4.4 Liability of the Company

2.4.4.1 The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.3.6.3 The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.4.4.2 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government or any state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties when it does not involve the Company's employees.

2.4.4.3 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.4 Use of Service and Facilities (Continued)

2.4.4 Liability of the Company (Continued)

2.4.4.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

2.4.4.5 Explosive Atmosphere. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Business Customer to sign an agreement acknowledging acceptance of the provisions of this section (2.4.4.5) as a condition precedent to such installations.

2.4.4.6 The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.4 Use of Service and Facilities (Continued)

2.4.4 Liability of the Company (Continued)

2.4.4.7 The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

2.4.4.8 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.5 Undertaking of the Company

2.5.1 General

The Company undertakes to provide the services offered in this tariff on the terms and conditions and at the rates and charges specified. Local Exchange Service consists of the provision of a telephonic connection to, and a unique telephone number on, the Company's switching network which enables the Customer to: receive calls from other stations on the public switched telephone network, access the Company's Local Calling Services and other Services as set forth in this tariff, access interexchange calling services of the Company and of other carriers, access (at no additional charge) to the Company's operators and business office for service related assistance, access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available), and access relay services for the hearing and/or speech impaired.

Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing adjustments or prorating charges in this tariff, a month is considered to have 30 days.

Service will be provided where facilities, billing capability and the resale of total local service or underlying network elements are available, or a combination thereof.

The Company will provide to its customers quality of service at a level at least equivalent to the service provided to them, or through them, by the incumbent local exchange company.

The Company's obligation to furnish service, features and/or facilities is also dependent upon its ability to provide, secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers.

In the event of a dispute, the non-prevailing party may be liable for reasonable court costs and attorney's fees.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.5 Undertaking of the Company (Continued)

2.5.2 Terms and Conditions

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Customer may also be required to execute any other documents as may be reasonably requested by the Company. The Company reserves the right, at its discretion, to change the terms and conditions specified in this tariff, including, but not limited to, the rates for services. Any changes to the terms and conditions will be applicable to services provided after the effective date of the change.

At the expiration of the initial term specified in each service order, or in any extension thereof, service shall continue on a month to month basis at the then current rates. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the service order shall survive such termination.

2.5.3 Interconnection of Facilities

Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Local Exchange Services and the channels, facilities or equipment of others shall be provided at the Customer's expense.

Local Exchange Services may be connected to the services or facilities of other communications carriers only when authorized by and in accordance with the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.5 Undertaking of the Company (Continued)

2.5.4 Inspections

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in the section for the installation, operation and maintenance of Customer-provided facilities, equipment and wiring in the connection of Customer-provided facilities and equipment to Company-provided facilities and equipment.

If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action deemed necessary, including the suspension of or disconnection of service, to protect its facilities, equipment and personnel from harm.

2.5.5 Assignment or Transfer of Service

The Customer may not assign or transfer its rights or duties in connection with the services and equipment or facilities provided by the Company without the written consent of the Company. The Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.5 Undertaking of the Company (Continued)

2.5.6 Notices and Communications

All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing.

2.5.7 Provisions of Certain Local Taxes and Fees

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such tax upon the Company. Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue or as otherwise required and/or allowed by law derived by Company from each such Customer, an amount sufficient to recover any such tax or fee.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.5 Undertaking of the Company (Continued)

2.5.8 Special Arrangements

2.5.8.1 Contract Service Arrangements - When economically practicable, Customer specific contract service arrangements may be furnished in lieu of existing tariff offerings.

- a. Rates, Charges, Terms and additional regulations, if applicable, for the contract service arrangements will be developed on an individual case basis, and will include all relevant costs, plus an appropriate level of contribution.
- b. Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in other sections of this tariff.

2.5.8.2 Promotional Offerings - The Company from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service. Promotions will be filed as separate tariff sheets.

All promotions will be limited in duration and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur; although, the timing may not be certain.

All promotions shall be made available to other carriers for resale, and shall be priced, in conjunction with the entire service offering as a whole, above the Company's total service long run incremental cost.

Promotions will be implemented with at least one day's notice prior to the effective date of each promotion.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.5 Undertaking of the Company (Continued)

2.5.8 Special Arrangements (Continued)

2.5.8.3 Special Construction

If the provision of service to a Customer would require the construction of additional facilities, replacement facilities or special facilities designed to meet the Customer's particular needs, the Company, at its option, may seek to obtain the facilities from another carrier, or may construct the facilities. The Customer may be required to pay all of the Company's actual expenses incurred in obtaining or constructing the facilities, including but not limited to, any unusual maintenance costs or removal costs. Construction charges may be payable, at the Company's option, prior to acceptance of the Customer's application for service or when billing is rendered. The Customer may be required to enter into a written agreement to pay the construction charges if they are not paid prior to initiation of service.

Any facilities constructed by the Company by the use of construction charges, however financed, shall be and remain the property of the Company, unless otherwise agreed to by the Company pursuant to a written agreement. The Customer does not obtain any rights of ownership in facilities provided by the Company.

The charges and regulations applicable to special construction apply in connection with all classes of service, facilities or equipment furnished by the Company and are in addition to the installation charges, service connection and move charges and monthly service charges otherwise applicable to the provision of service to the Customer pursuant to other sections of this tariff.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

2.0 - RULES AND REGULATIONS (CONTINUED)

2.5 Undertaking of the Company (Continued)

2.5.9 Special Services

2.5.9.1 Emergency Services - Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling. If 911 Service is not available in an area, the Company shall make arrangements for the Customer to reach the appropriate emergency services through dialing "0".

2.5.9.2 Telecommunications Relay Service - Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

2.5.9.3 Call Blocking Service - Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 - CONSUMER LOCAL SERVICE DESCRIPTIONS

Comtel Telcom Assets LP d/b/a Excel Telecommunications (the Company and/or EXCEL) is a telecommunications provider incorporated under the laws of the State of Texas. Comtel Telcom Assets LP d/b/a Excel Telecommunications provides telecommunications services within the State of Michigan.

All rules, regulations and rates of the Company apply unless otherwise specifically noted in this tariff.

EXCEL Local Exchange Services may be offered in conjunction with an associated long distance service offering provided by EXCEL.

3.1 Non-Recurring Charges

3.1.1 Local Service – Change Order Charge(s):

Following are examples of Change Order Charges applicable to EXCEL's MyLine Local Service* offering(s):

--Feature Service Change Charge(s) - When a Customer adds, deletes, or changes a feature or features within a local package, the Company cannot apply more than one Feature Service Charge per order per line.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 - CONSUMER LOCAL SERVICE DESCRIPTIONS (CONTINUED)

3.2 Local Exchange Services

3.2.1 Transfer of Calls Service

Transfer of Calls Service is a service used when a Customer disconnects service or changes their telephone number. Calls to the intercepted telephone number are referred to a recorded message if requested by the Customer. The announcement states that the called number has been disconnected or changed. If the number is available, it is given to the caller. The number may not be available because, for example, it is non-published or the Customer left the area without providing a forwarding telephone number. This service is available where resources permit, and is provided for a period of thirty (30) days.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 - CONSUMER LOCAL SERVICE DESCRIPTIONS (CONTINUED)

3.3 Custom Features

The features in this section are made available on an individual basis or as a part of feature packages. Custom features are offered on a monthly basis where facilities or interconnection arrangements are available.

3.3.1 (Reserved for Future Use)

3.3.2 Auto Busy Redial - Repeat Dialing (*66) - This feature automatically redials the last outgoing number dialed by the Customer. Activation and deactivation of this feature is completed by the Customer. This feature will attempt to call the number for a maximum of thirty (30) minutes after the feature is activated. Once the call is established, the Customer will hear a special ring when the call can be completed. NOTE: Some telephones are only capable of providing a standard ring. Customers must contact the manufacturer or distributor of their telephone set if they have any questions.

Repeat Dialing (usage sensitive) is available on a pay-per-use basis, and the functionality is the same as Repeat Dialing. Repeat Dialing (usage sensitive) will be provisioned with local service unless customer requests the feature to be blocked or it is included in a package.

3.3.3 (Reserved for Future Use)

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 - CONSUMER LOCAL SERVICE DESCRIPTIONS (CONTINUED)

3.3 Custom Features (Continued)

3.3.4 Call Forwarding - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which the call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between the customer's access line and the distant access line to which the call was transferred.

- a. Call Forwarding - (Busy Line) - automatically reroutes an incoming call to a customer predesignated number when the called number is busy.
- b. Call Forwarding - (No Answer) - automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 - CONSUMER LOCAL SERVICE DESCRIPTIONS (CONTINUED)

3.3 Custom Features (Continued)

- 3.3.5 Call Return - (*69) - This feature allows the Customer to automatically return the most recent incoming call, even if it is not answered. If the telephone number is busy, Call Return will attempt to call the number for a maximum of thirty (30) minutes after the feature is activated. Once the call is established, the Customer will hear a special ring when the call can be completed. This is accomplished by the Customer activating a code. NOTE: Some telephones are only capable of providing a standard ring. Customers must contact the manufacturer or distributor of their telephone set if they have any questions. The operability of this call back feature is dependent upon whether the caller's originating telephone number can be recognized, or not.

This feature (usage sensitive) is available on a pay per use basis and the functionality is the same. This feature (usage sensitive) will be provisioned with local service unless customer requests the feature to be blocked or it is included in a package.

- 3.3.6. (Reserved for Future Use)

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 - CONSUMER LOCAL SERVICE DESCRIPTIONS (CONTINUED)

3.3 Custom Features (Continued)

- 3.3.7. Call Waiting - This feature provides a tone signal that alerts the Customer talking on the line when a second call is incoming. A maximum of two calls may be in process at one time. A Customer who subscribes to Call Waiting can also inhibit the reception of the Call Waiting tone for the duration of a single call, preventing interruption of the call by activating the code (*70) to cancel Call Waiting. This functionality is automatically included with the Call Waiting feature at no additional cost to the Customer.
- 3.3.8 Call Waiting ID (With Name and Number) - Call Waiting ID with Name and Number is an enhanced version of Call Waiting ID. It is designed for use by a Call Waiting subscriber. A customer who is off-hook on an existing call, is able to receive the telephone number of a new incoming call on their customer-provided premise equipment attached to the Customer's subscriber line. Additionally, the name found in the Company's records, applicable to the line originating the call, including the non-published and non-listed service is displayed on customer-provided premise equipment. The Customer must purchase the equipment separately, and it is not available under this tariff.
- 3.3.9 Speed Dial 8 - This feature allows the Customer to reach a list of frequently called numbers by dialing an abbreviated code. The Customer may call up to eight pre-selected numbers by dialing one-digit codes. Programming of these numbers is completed by the Customer.
- 3.3.10 Three-Way Calling - Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three-way conversation. The transmission quality may vary depending on the distance and routing necessary and may not necessarily meet normal standards.

Three-Way Calling (usage sensitive) is available on a pay per use basis and the functionality is the same as Three-Way Calling. Three-Way Calling (usage sensitive) will be provisioned with local service unless customer requests the feature to be blocked or it is included in a package.

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LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 - CONSUMER LOCAL SERVICE DESCRIPTIONS (CONTINUED)

3.3 Custom Features (Continued)

- 3.3.11 Caller ID - (Number Only) - This feature automatically displays a caller's telephone number, including non-published and non-listed service on a customer provided display unit. The customer must purchase the equipment separately, and it is not available under this tariff.
- 3.3.12 Caller ID - (Name and Number) - Allows the Customer to identify most callers by letting him/her see the names and phone numbers on special display equipment. The customer must purchase the equipment separately, and it is not available under this tariff
- 3.3.13 Caller ID - Name and Number Blocking Per Line -(*67) - Any Company calling party may prevent the delivery of Calling Party Number and Calling Party Name to the called party by dialing an access code (*67 on their touch-tone pad or 1367 from a rotary telephone) immediately prior to placing a call. The access code will activate blocking on a per call basis.
- 3.3.14 Distinctive Ring - Distinctive Ring allows a Customer to establish up to two telephone numbers on the same access line and to distinguish calls to each number by distinctive ringing patterns. The standard ringing pattern applies to the billing telephone number, while the dependent telephone number receives a distinctive ringing pattern for incoming calls. Distinctive Ring is available to single line residential customers where facilities are available.

When a Distinctive Ring Customer also subscribes to Call Waiting, incoming calls to the billing telephone number will activate the standard Call Waiting tone. Calls to dependent telephone number will activate a distinctive Call Waiting tone. When a Distinctive Ring Customer subscribes to any Call Forwarding service, the dependent telephone number may be forwarded to the same number as the billing telephone number or receive no forwarding treatment.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 - CONSUMER LOCAL SERVICE DESCRIPTIONS (CONTINUED)

3.4 Local Operator Services

3.4.1 Busy Line Verification

Provides operator assistance in determining if there is a conversation in progress at the called station. The charge only applies if 1) a conversation is detected, or 2) the line is detected to be off-hook but no conversation.

3.4.2 Busy Line Verification/Interrupt

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interrupt and both service charges will apply.

3.4.3 Operator Assisted

Operator Assisted station-to-station and person-to-person charges are determined by adding the appropriate Operator Assisted service charge and/or surcharge, including the applicable calling rate.

The service charge categories for station-to-station Operator Assisted Calls are as follows:

- Collect
- Bill to Third Party
- All Other Operator Assisted Calls

A surcharge applies to Operator Assisted station-to-station and person-to-person calls. The surcharge applies in addition to any applicable service charges.

Incoming Collect and Billed to Third party Calls can be blocked at the customer's request.

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

3.0 - CONSUMER LOCAL SERVICE DESCRIPTIONS (CONTINUED)

3.4 Local Operator Services (Continued)

3.4.4 Application of Service Charges and Surcharges:

<u>Type of Call</u>	<u>Operator Service Charge</u>	<u>Operator Dialed Surcharge</u>
- Busy Line Interruption	Yes	No
- Busy Line Verification	Yes	No
- Operator Assisted (0+)	Yes	No
- Operator Station-to-Station (Customer dialed 0+) collect, billed to third number, sent paid	Yes	No
- Operator Station-to-Station (operator dialed 0-) collect, billed to third number, sent paid	Yes	Yes
- Person-to-Person (Customer dialed 0+) collect, billed to third number, sent paid	Yes	No
- Person-to-Person (operator dialed 0-) collect, billed to third number, sent paid	Yes	Yes

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

4.0 - CONSUMER LOCAL RATES AND CHARGES

4.1 Non-Recurring Charges

4.1.1 Local Service Change Order Charge(s)

Non-Recurring Charge:

--Feature Service Charge

\$5.00 per line

4.1.2 (Reserved for Future Use)

4.2 (Reserved for Future Use)

LOCAL TELECOMMUNICATIONS SERVICES TARIFF

4.0 - CONSUMER LOCAL RATES AND CHARGES (CONTINUED)

4.3 Custom Feature Rates

The following a la carte features are furnished, as specified below:

	<u>Per Month or Per Use Charge</u>
-Auto Busy Redial - (*66)	\$3.95 per month or \$0.95 per use
-Call Forwarding	\$3.95 per month
-Call Forwarding - Busy Line	\$3.95 per month
-Call Forwarding - No Answer	\$3.95 per month
-Caller ID - Number Only	\$3.95 per month
-Caller ID - With Name and Number	\$6.95 per month
-Caller ID - Name and Number Blocking Per Line*	\$3.95 per month
-Call Return (*69)	\$3.95 per month or \$0.95 per use
-Call Waiting - Without ID	\$3.95 per month
-Call Waiting - With ID	\$3.95 per month
-Distinctive Ring	\$3.95 per month
-Speed Dial 8	\$3.95 per month
-Three Way Calling	\$3.95 per month or \$0.95 per use

* Caller ID - Name and Number Blocking Per Line will only be available to existing Customers as of March 13, 2003.

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LOCAL TELECOMMUNICATIONS SERVICES TARIFF

4.0 - CONSUMER LOCAL RATES AND CHARGES (CONTINUED)

4.4 Operator Services

4.4.1 Busy Line Verification/Interrupt Service Charges

\$9.95 - Per Verification

\$9.95 - Per Interrupt

4.4.2 Operator Assisted Calling Service Charges

Per Call Charge

- Collect Call	\$3.45
- Station to Station	\$3.45
- Bill to Third Number	\$3.45
- Person-to-Person	\$9.95

4.4.3 Operator Service Per Minute Rate:

\$0.55 per minute